



Service Bulletin

Bulletin No.: 19-NA-104

Date: May, 2019

INFORMATION

Subject: Steam/Vapor Coming from Front Grille or Radiator Area

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	XT4	2019	2019			All	All

Involved Region or Country	North America and N.A. Export Regions
Condition	Some customers may comment that steam is coming from the front grille at idle, or on seeing vapor coming from the radiator after car washes.
Cause	The cause of the condition may be the result of rain or car wash runoff water reaching the condenser, radiator and fan module (CRFM). The water can become vaporized and, with the right weather conditions, can become visible condensate.
Correction	Please communicate to the customer that the CRFM system is functioning as designed, and this is a normal condition of their vehicle. Please share this information with the customer, including a copy of this bulletin.

Version	1
Modified	Released May 09, 2019

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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