

Solution K53357197 Monday, June 3, 2019 6:11:06 PM CEST

** SOLUTION **

| Title | Dignostic Trouble Code (DTC, Fault Code) MID 140 PSID 210 FMI 12, Faulty Unit of |
|----------------|--|
| | Component Present On DTC Readout; Vehicle Operation Not Affected: No Physical |
| | Symptoms Or Warning Lights In Instrument Cluster - Model Year 2018 |
| Mack Models | |
| Mack Model | AN - Anthem, GR - Granite, PI - Pinnacle |
| Volvo Models | |
| Volvo Model | VNL, VNR, VNX, VAH, VHD |
| ** SOLUTION ** | |
| Cause | |
| | Note that this and a door not course only physical symmetry. There is no effect to |

Note that this code does not cause any physical symptoms. There is no effect to vehicle operation and this code does not set any warning lights on the instrument cluster. It will only appear on a DTC readout if one is performed. Any physical

symptoms or other fault codes present should be diagnosed as normal.

Model year 2018 and 2019 vehicles may experience DTC MID 140 PSID 210 FMI 12 with a significant number of occurrences logged when a DTC readout is reviewed. It has been determined that the code is logged due to an Instrument Cluster Watchdog ECU timeout, a function embedded in the cluster's main software. It is also possible that a third party module may be causing communication interference on the J1587 Data Link.

New software has been released to address this issue. With the new software, the cluster will have an extended window of time to power down last and prevent the code from setting.

Solution

For vehicles exhibiting this issue:

- 1. Connect to the vehicle with Premium Tech Tool (PTT).
- **2.** Run Operation 1700-08-03-39 Program Electronic Control Unit, located under the **Program** tab in PTT.
- 3. Select Information Display (MID 140) from the list of ECUs.
- **4.** Make sure **Update Electronic Control Unit with latest software** is selected. Click the **Program** button in the lower right-hand corner.
- **5.** Allow the operation to complete. Click **Exit** in the lower right-hand corner of the screen.

NOTE: This software update will also add a new function to the display. Following the

update, the Brake Air Low icon will now appear in the information display when the correct conditions are met. The new icon can be seen below.

• This function is not related to the symptoms described for this Solution. Driver or customer reports of this new screen may be received after performing the update, and this note is meant to advise that this is a normal function of the new software.



| Internal comments (BO) | Possible software issue. Waiting on Sigafoos for more details. |
|--|--|
| Solution visibility | Dealer distribution |
| Function(s)/compone | ent(s) affected |
| Function affected | MID 140 – IC04 / IC05 |
| Function Group | |
| Function Group | 381 combined instrument |
| Customer effect | |
| Main customer effect | fault code/display |
| Fault Codes And Erro | or Codes |
| J1939 Fault Codes (MID- PID-FMI Format) | MID 140 PSID 210 FMI 12 |
| Administration | |
| Author | RU2761V |
| Dealer ID | RU2761V |
| Last modified by | RU4469V |
| Creation date | 26-10-2018 21:10 |
| Date of last update | 28-05-2019 17:05 |
| Status | Published |
| | |