

Technical Service Bulletin

Topic	Bentayga - W12 - Engine control module replace test functionality
Market area	Bentley: worldwide (2WBE),Hongkong-Macau (5HK)
Brand	Bentley
Transaction No.	2052962/4
Level	EH
Status	Released for publishing
Release date	May 17, 2019

New customer code

Object of complaint	Complaint type	Position
engine -> operation, engine control -> engine control module	control modules, services -> error message	

Vehicle data

Bentayga - W12

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V14*	2017	E		*	*	*
4V14*	2018	E		*	*	*
4V14*	2019	E		*	*	*
4V14*	2020	E		*	*	*

Documents

Document name
master.xml



Condition

Engine control module replace test not functioning correctly when using the Offboard Diagnostic Information Service (ODIS)

□

IMPORTANT:

The Engine control modules MUST always be replaced in pairs

Technical Background

Hotfix available on receipt of a qualifying DISS query

Production Solution

-

Service

- Product Support should advise the retailer to install the following Hotfix onto a suitable diagnostic tester
- E_2.25.1_Bentley_2.25.1_W12_Flash_v02_20181218-093307.zip
- Ensure the diagnostic tester has ODIS version 2.25.1 installed as the Hotfix will not work with any other version
- Product support **MUST** ensure the retailer has fitted a pair of new Engine control modules prior to carrying out the replace test in conjunction with the Hotfix
- Carry out the control module replace test using ODIS until complete