

ATTENTION:
 GENERAL MANAGER
 PARTS MANAGER
 CLAIMS PERSONNEL
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2012-17MY Legacy and Outback
 2014-16MY Impreza
 2014-17 Crosstrek
 2012-17MY Forester
 2014-17MY WRX and WRX STI

NUMBER: 07-152-19

DATE: 05/02/19

SUBJECT: Power Window Switch Changes

INTRODUCTION:

This bulletin announces availability of new power window switch assemblies developed to address the following customer concerns:

- Power windows inoperative from the driver’s door master and / or passenger front door switch
- Unable to remotely operate other door windows from the driver’s door master switch
- One-Touch Auto Up / Down features inoperative from either / both front door switches.

PRODUCTION CHANGE INFORMATION:

The new switches were incorporated into production as per the table:

Model	Starting VIN
Legacy	H3066346
Outback	H3425714
Impreza 4-Door	H3618034
Impreza 5-Door	H3735852
Crosstrek	HG272591
Forester	HH592435
WRX / STI	H8831964

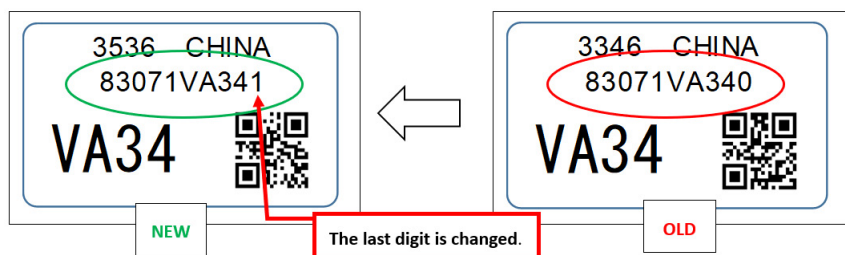
PART INFORMATION:

REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

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Use the part number on the label to distinguish between the old and new switches as shown below:



When diagnosis identifies a faulty Power Window switch, use the table below for determining which switch(s) to order and replace.

Power Window Switch Replacement Table							
Vehicle Model	Model Year	Main	Sub	Part Number	L/F Door (Main)	R/F Door (Sub)	Note:
Legacy / Outback	2012-13	X		83071AJ21B	R	R	
		X		83071AJ22B	R	R	
	2014-2015	X		83071AL04B	R	N/A	
		X		83071AL05C	R	R	
			X	83071AL17B	N/A	R	
	2016-17	X		83071AL34B	R	R	Silver
			X	83071AL37B	N/A	R	
		X		83071AL38B	R	R	
X			83071AL44C	R	R		
Impreza 2014-16, Crosstrek 2014-17		X		83071FJ101	R	N/A	
X		83071FJ111	R	Silver			
Forester	2012-16	X		83071SG011	R	N/A	
		X		83071SG021	R		
	2016-17	X		83071SG071	R	R	Silver
			X	83071SG121	N/A	R	
WRX / WRX STI	2014-15	X		83071VA011	R	R	
	2016-17		X	83071VA131	N/A	R	Silver
	2015-17	X		83071VA201	R	R	
		X		83071VA331	R	R	

NOTES:

- The table above does not include all sub-switch part numbers. Refer to the Electronic Parts Catalog (EPC) for the most up-to-date parts ordering and applicability information.
- “X” denotes whether the switch is a Main (driver’s door) or a Sub (passenger front door switch).
- “R” means replace. On MOST Legacy / Outback models the Main and R/F (sub) switches should be replaced as a set.
- “N/A” means the corresponding Main or Sub switch does NOT need to be replaced.
- Always order the most up-to-date replacement switch(s) based on the specific VIN being repaired.

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SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

The service procedures for power window switch replacement remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed before proceeding. The Service Manual procedures contain information critical to performing an effective repair the first time and every time.

IMPORTANT REMINDER: Whenever the battery is disconnected (or an applicable power window switch replaced), the power window initialization procedure must be performed to restore proper auto-up / down functionality.

WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited Warranty period or covered by an active Subaru Added Security Classic or Gold plan, refer to the Labor Time Guide on Subarunet for the proper claim coding information.

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.