



Jason Guidi

Manager - Warranty, Regulatory & Compliance

May 23, 2019

Subject: Low Pressure Fuel Sensor Extended Warranty

To: All U.S. and Canadian Volvo Retailers

Volvo Car USA LLC and Volvo Car Canada LTD (Volvo) on behalf of Volvo Car Corporation, has voluntarily decided to extend warranty coverage on certain model year 2015 – 2016 S60, V60, XC60, S80, XC90, XC70 models. Volvo has determined that there is the potential for the wire bonding inside the Low Pressure Fuel Sensor (LPS) to become damaged over time. This condition can illuminate the Check Engine Lamp in the Driver Information Module with Diagnostic Trouble Code (DTC) ECM-P018C00.

The corrective action is to replace the Low Pressure Fuel Sensor per VIDA instructions, if the vehicle displays the condition listed in this bulletin.

For eligible vehicles that are beyond the manufacturer warranty period, Volvo will extend the warranty coverage for the Low Pressure Fuel Sensor for 8 years or 80,000 miles from the original vehicle in service date. Coverage is limited to the symptoms described in this bulletin for the Low Pressure Fuel Sensor only.

The 8 year extended warranty only applies to vehicles which have exceeded the 4 year or 50,000 miles / 80,000 kilometers New Vehicle Warranty by time or mileage.

The limitations and conditions for this extended warranty are identical to the Volvo New Vehicle Warranty. Please refer to the Warranty and Maintenance Records Information booklet for details.

OWNER NOTIFICATION

Owners of eligible vehicles will be mailed a notification letter with details of this extended warranty coverage in June.

RETAILER RESPONSIBILITIES

- Quality Bulletin
- Parts Bulletin



It is the retailer's responsibility to review the details provided in the materials listed below with all involved personnel.

Please check Vehicle Inquiry for vehicle eligibility prior to performing this repair.

All vehicles should be checked for any incomplete actions.


If you have any questions about this or any other field service action, please contact me or any member of the Warranty, Regulations and Compliance office.

Drive Safely,

A handwritten signature in blue ink that reads "Jason Guidi".

Jason Guidi

Director – Regulatory & Compliance
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VOLVO CAR SERVICE AND PARTS BUSINESS				
<h1>Quality Bulletin</h1>				
TITLE: Extended Warranty P29929: Low Pressure Fuel Sensor Model Year 2015 - 2016 S60, V60, XC60, S80, XC90, XC70				
GROUP: 23	CAT/NO: P29929	ISSUING DEPARTMENT: Warranty		CAR MARKET: United States and Canada
REFERENCE BULLETINS: PB P29929			ISSUE DATE: 2019-05-23	STATUS DATE: 2019-05-23
Service Personnel: Read and initial	SERVICE MANAGER	SERVICE WRITER	WARRANTY ADMINISTRATOR	
Page 1 of 3				

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BULLETIN REFERENCE PB P29929

- A. EXTENDED WARRANTY DESCRIPTION**
- B. VEHICLES INVOLVED**
- C. PARTS INFORMATION/PARTS RETURN**
- D. OWNER NOTIFICATION**
- E. RETAILER RESPONSIBILITY**
- F. REIMBURSEMENT PROCEDURES**
- G. TECHNICIAN COMPETENCY REQUIREMENT**
- H. RETAILER ALLOWANCE AND CLAIM SUBMISSION**

A. VOLVO EMBLEM EXTENDED WARRANTY DESCRIPTION

Volvo Car USA LLC and Volvo Car Canada LTD (Volvo) on behalf of Volvo Car Corporation, has voluntarily decided to extend warranty coverage on certain model year 2015 – 2016 S60, V60, XC60, S80, XC90, XC70 models. Volvo has determined that there is the potential for the wire bonding inside the Low Pressure Fuel Sensor (LPS) to become damaged over time. This condition can illuminate the Check Engine Lamp in the Driver Information Module with Diagnostic Trouble Code (DTC) ECM-P018C00.

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B. VEHICLES INVOLVED

NOTE: RETAILER MUST CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING REPAIR FOR THIS EXTENDED WARRANTY.

Vehicle eligibility must be confirmed:

- Inquire via VRC² – Vehicle Warranty where the message “Low Pressure Fuel Sensor-EXT WTY P29929” will appear for eligible vehicles. Only vehicles with this message are eligible for this extended warranty.

C. PARTS INFORMATION / PARTS RETURN

Please refer to the Technical Journal and Parts Bulletin for parts information.

PARTS RETURN

Low Pressure Fuel Sensors replaced under this extended warranty program will not be required to be returned.

D. OWNER NOTIFICATION

Owners of eligible vehicles will be mailed a notification letter with details of this extended warranty coverage in June.

E. RETAILER RESPONSIBILITY

Only replacements based on the diagnosis and which is a result of a Low Pressure Fuel Sensor issue described in this bulletin, will be covered by this extended warranty and performed at no charge.

F. REIMBURSEMENT PROCEDURES FOR CUSTOMERS WHO PREVIOUSLY PAID FOR THIS REPAIR

U.S. Customers send the **repair order** with a **copy of the customer letter** to:

Volvo Car USA LLC
Low Pressure Sensor Extended Warranty
1 Volvo Drive
P.O. Box 914
Rockleigh, NJ 07647

Canadian customers send the **repair order** with a **copy of the customer letter** to:

Volvo Car Canada LTD
Customer Care Department / Low Pressure Sensor Extended Warranty
9130 Leslie St.
Suite 101
Richmond Hill, Ontario
Canada L4B 0B9



Quality Bulletin P29929

- To avoid delays do not send this information to any other location.
- The repair order must show that the customer previously paid for a Low Pressure Sensor replacement, prior to the date of the customer notification letter, with the symptoms described in this bulletin, and include the amount paid, the date of payment, and the customer's name and address. If the repair order does not include the vehicle's VIN number, the customer should provide some other documentation reflecting that number, or simply write that VIN number onto the repair order.

U.S. Customers can call 1-800-458-1552 or e-mail vnacare@volvoforlife.com to check on the status of their claim.

Canadian customers can check claim status by calling 1-800-663-8255 or email vclcust@volvoforlife.com.

Please allow 8 weeks for reimbursement.

G. TECHNICIAN COMPETENCY REQUIREMENT

The technician competency requirement for this campaign repair is Level 2 Certified Tech.

H. RETAILER ALLOWANCE AND CLAIM SUBMISSION (LONG FORM APPLICATION)

Volvo Low Pressure Sensor replacement extended warranty claims are subject to all the audit requirements outlined in the Warranty Policy and Procedures Manual section 4. Extended warranty claim labor reimbursement is effective at time of release and may change in the future.

Please refer to Vehicle Inquiry to check vehicle eligibility prior to repairing the vehicle.

Claim Type: P29929
Failed Part#: 32242867, 32242869
Main Operation Number: 97634
Cause Code: 10
Symptom Code: DL

<u>Operation Number</u>	<u>Repair Description</u>	<u>Qty</u>	<u>Labor Time</u>
97634	Replace Low Pressure Fuel Sensor	1	0.3 - All Except XC90 0.4 - XC90

After confirming vehicle eligibility in vehicle inquiry, all claims for vehicles within the New Vehicle Warranty must be submitted using claim type 01.

Claims for vehicles outside the parameters of the New Vehicle Warranty must be submitted using claim type P29929 per the instructions in this bulletin.

Labor reimbursement allowance is effective at time of release and may change in the future.



Parts Bulletin

TITLE:

**Extended Warranty P29929: Low Pressure Fuel Sensor
Model Year 2015 - 2016 S60, V60, XC60, S80, XC90, XC70**

GROUP: 2	CAT/NO: P29929	REFERENCE BULLETINS: QB P29929	CAR MARKET: United States and Canada	
COPY TO / CIRCULATIONS (PLEASE INITIAL):			ISSUE DATE: 2019-05-23	STATUS DATE: 2019-05-23
GENERAL MANAGER	PARTS MANAGER	SERVICE MANAGER	SALES MANAGER	
				Page 1 of 1

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Reference Bulletins: QB P29929

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The following part numbers apply:

Part Number	Description	Qty	
32242867	Low Pressure Fuel Sensor	1	S/V/XC60, XC70, S80
32242869	Low Pressure Fuel Sensor	1	XC90