



Velvac Camera Replacement in 2020XG Mirror Head

Bulletin Type:	SRP
Bulletin #(s):	19-023
Job Code(s):	**
Flat Rate(s):	**
<i>** If affected unit has warranty remaining, submit your claim following the normal process.</i>	

Publication Date:	May 2019
Make(s):	Jayco Motorized
Model(s):	Various
Model Year(s):	Various

Incident:	Replacement of Velvac camera in 2020XG Mirror Head due to fogging.
Affected Units:	Various Jayco Motorized
Parts Kit:	N/A
Misc. Tools & Supplies:	Torque screw gun (Torx T10 & 6-10in/lbs.), 5/32" Allen wrench, chaser wire or similar
Parts Return Information:	Follow normal parts return requirements

INSTRUCTIONS

Replacing a camera in a 2020XG mirror head

04/04/2019
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Camera replacement 2020XG head



Remove the 2 screws (Torx T10) from the camera housing.



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Remove the screws from the arm cover using a hex 5/32" Allen wrench.



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Locate the camera connection in the arm and disconnect them.



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Remove the rubber boot from the camera connector. Tape a piece of wire or similar material to the connector.



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Gently pull the camera harness with chaser wire thru the hole.

Re-tape the new camera to the chaser wire and gently pull the wire back into the mirror arm.



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Remove the tape and chaser wire. Put the rubber boot back onto the camera connector.



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Plug the two camera connectors together. There is a keyway for correct alignment. Tuck the wire into the mirror arm so no wires get pinched from the cover.



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Install the cover and screws. Make sure no wires get pinched.
Torque the screws to 6-10 in/lbs.

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Re-install the screws for the camera housing. Torque the screws to 8-12 in/lbs.

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After installation is complete, validate proper function.

Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law. Jan. 2019.

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