



Technical Service Bulletin

PSS 91 Adaptive Cruise Assist is not available

91 19 64 2055338/1 June 18, 2019.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7, A8, Q8, and Audi e-tron quattro	2019 - 2020	All	With Adaptive Cruise Assist

Condition

Customer states:

- The Adaptive Cruise Assist system is not available. After a short time, the adaptive cruise assist becomes available again. An ignition cycle is not necessary.

Workshop findings:

The following DTC is stored in the control module for laserscanner, J1122 (address word 00CD):

- DTC C12EBF1** (laser for adaptive cruise control, malfunction) with symptom code 11567120.

Technical Background

A software bug in the control module for laserscanner.

Production Solution

Not applicable.

Service

- Explain to the customer that a solution is forthcoming and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
- Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*), or through the Technical Assistance page in Elsa.



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Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2055338) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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