



SI B00 07 19
Warranties

May 2019
Technical Service

DIGITAL (NFC) KEY CARD - RETROFIT PROGRAM

MODEL

G05 (X5 xDrive40i) Model Year 2019 produced from 7/11/2018 to 12/5/2018	G05 (X5 xDrive50i) Model Year 2019 produced from 7/12/2018 to 12/4/2018	G15 (M850i xDrive Coupe) Model Year 2019 produced from 9/18/2018 to 10/24/2018
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With option code SA0322

ELIGIBLE VEHICLES

To assist you in identifying those vehicles that maybe eligible for this retrofit program, the DCSnet Warranty Vehicle Inquiry has been updated with the VIN-specific Vehicle Comment shown below:

Please see SI B00 07 19 (DC 85 80 03 05 BV) Digital (NFC) Key Card - Retrofit Program to provide one (1) Digital (NFC) Key Card one-time.



Note: Before performing this retrofit procedure or issuing a reimbursement and submitting a claim,

first confirm that the vehicle has the above Digital (NFC) Key Card Retrofit Program identifier in the DCSnet Warranty Inquiry Vehicle Comments section.

Also review the DCSnet Warranty Vehicle inquiry - Repair History (Claims) section to ensure a claim has not already been submitted for this action.

If you have an eligibility or coverage question, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding and Mileage Correction **prior** to performing this retrofit.

SITUATION



The early production vehicles listed below with option code SA0322 (Comfort Access) are now eligible to receive one (1) Digital Key Card free-of-charge (PN 61 35 9 436 659).

Model	Vehicles Involved	Production Dates
G05 (X5 xDrive40i)	10,616 vehicles	7/11/2018 to 12/5/2018
G05 (X5 xDrive50i)	1,251 vehicles	7/12/2018 to 12/4/2018
G15 (M850i xDrive Coupe)	394 vehicles	9/18/2018 to 10/24/2018

These early production vehicles are now eligible to be retrofitted, one time, with one (1) Digital (NFC) Key Card free-of-charge.

Please refer to <https://www.bmwusa.com/explore/connecteddrive/digitalkey.html> or the attachment below for an example of this information.

Any requests for additional Digital (NFC) Key Cards are not claimable under this retrofit program.

The G05 (X5 xDrive40i) produced after 12/5/2018; the G05 (X5 xDrive50i) produced after 12/4/2018; and the G15 (M850i xDrive Coupe) produced after 10/24/2018 with option code SA0322 were **delivered one (1)** Digital (NFC) Key Card as standard equipment.

PROCEDURE

Note: A vehicle programming/encoding procedure is NOT required to perform this retrofit.

Please provide eligible customers with the one-time goodwill offering work package below that applies.

Work Package #1 – Provide a customer with a Digital (NFC) Key Card (Qty one)

For eligible new in-stock vehicles, vehicles in-service at you center or a customer who arrives at your center and presents the Digital Key Card Retrofit Program customer notification information, please order one (1) Digital Key. When applicable, inform the customer to return to your center once the Digital Key Card arrives so this retrofit can be completed and submitted.

Or:

Work Package #2 – Reimbursing a Customer for the purchased of Digital (NFC) Key Card prior to the release of this Service Information Bulletin

If a customer previously purchased a Digital Key Card for their eligible vehicle, this customer is eligible to be reimbursed for that purchase.

Only one (1) Digital Key Card can either be provided or reimbursed through this program.

PARTS INFORMATION

For Work Package #1:

Part Number	Description	Quantity
61 35 9 436 659	NFC key card	1

CLAIM INFORMATION

The Digital (NFC) Key Card Retrofit Program, for eligible vehicles, is available one-time during the first 4 year/50,000 miles, whichever occurs first.

Defect Code:	85800305BV	Near Field Communication (NFC) Key Card Retrofit
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Providing the customer with a Digital (NFC) Key Card (Qty one)

Work Package # 1

Submit a claim for the BMW NFC Key Card part number at a quantity of one only (No labor).

For Work Package # 1 only: Reference this SIB number and work package #1 in the RO technician notes and the claim comments (For example: B00 07 19 WP 1).

Or to:

Reimburse a Customer for their purchase of a Digital (NFC) Key Card prior to the release of this Service Information Bulletin

Work Package # 2

Review and verify that the prior BMW customer-pay invoice is for the purchase of a Digital (NFC) Key Card for an eligible vehicle.

If this customer-pay invoice qualifies, reimburse the customer (part only).

Sublet Code 3	Sublet amount	Reimbursement for a customer purchased NFC Key Card (Qty one)
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Submit for the customer-pay purchase expense under Defect Code **85 80 03 05 BV**, as follows:

- Sublet Code 3
- The applicable customer-pay dollar amount in sublet for one (1) NFC Key Card (for the part, one, only with no additional markup)
- Comment: Reimbursement for allowable expenses under the Digital (NFC) Key Card Retrofit Program for a customer purchased (one) NFC Key Card
- Additionally, explain and itemize the claimed sublet amount on the repair and in the claim comments

Retain a copy of the customer pay invoice and their reimbursement (For example, a copy of the check issued) in your files; this documentation may be requested by BMW during the claim review process.

ATTACHMENTS

View PDF attachment [B000719 Dashboard Email Information](#).

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DASHBOARD EMAIL VOLUME 6

NEW MODULE: DIGITAL KEY CARD



Get your Digital Key Card.

We hope you've been enjoying the ride with your <BMW X5> so far. Your Digital Key Card is ready to be ordered. It's slim enough to fit in your wallet, and allows you to lock and unlock your vehicle, start the engine, and more. Call your BMW dealer today to order your Digital Key Card and schedule pickup at no cost.

> More info



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