

Service Bulletin

19-004

June 12, 2019 Version 1

MIL Comes On with DTC P0716

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2016-17	Pilot	Touring and Elite	ALL

BACKGROUND

During a downshift from 9th or 8th gear to 7th gear or lower, a miscalculation in the TCM software causes the MIL to come on with DTC P0716, input shaft [mainshaft] speed sensor [range/performance].

CORRECTIVE ACTION

Check if the on-board snapshot shows DTC P0716. If it does, send it to Tech Line referencing the repair order number and update the TCM software.

If the on-board snapshot does not show DTC P0716, this bulletin does not apply.

WARRANTY CLAIM INFORMATION

The normal warranty applies.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
1255C7	Update the TCM software.	0.2 hr	03214	03217	A19004A	28103-5EY-A000

Skill Level: Repair Technician

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

SOFTWARE INFORMATION

NOTE

Unnecessary or incorrect repairs resulting from a failure to update the i-HDS are not covered under warranty.

i-HDS Software Version: 1.005.016 or later

J2534 Rewrite Software Information:

- PC Application Version 1.1.0.6 or later
- Database update 30-May-2019

Before beginning the repair, make sure that both the i-HDS and J2534 Rewrite software are updated as listed above.

Do only the update listed in this service bulletin.

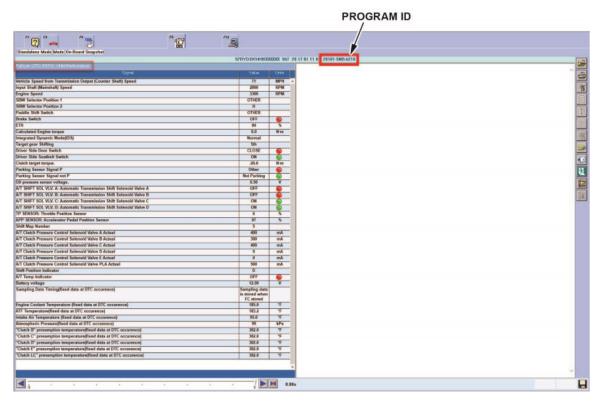
You cannot apply the updates with the MVCI as a standalone tool. To update the software you must use the MVCI or the DST-i interface in conjunction with the J2534 Rewrite software on the i-HDS.

For more information about updating the i-HDS, the MVCI, and vehicle systems, refer to service bulletin 01-026, *Updating Control Units/Modules*.

Year/Model	Trim	Program ID	Program P/N	
2016	2WD	28103-5EY-A000	28103-5EY-A00	
2016	AWD	28103-5EZ-A000	28103-5EZ-A00	
2017	2WD	28103-5EY-A100	28103-5EY-A10	
2017	AWD	28103-5EZ-A100	28103-5EZ-A10	

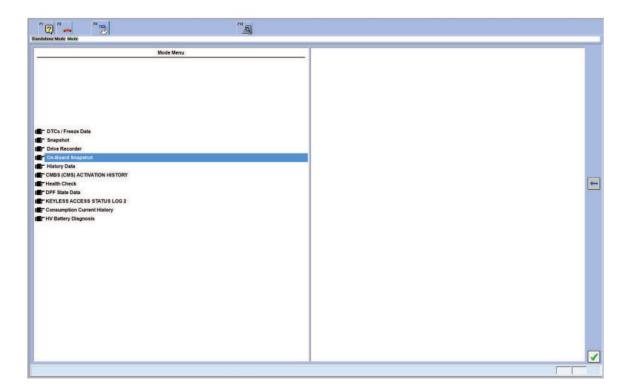
REPAIR PROCEDURE

- 1. Turn the ignition to ON.
- 2. Connect the i-HDS, and go to the **A/T Data List**. Check if the software has been updated by comparing the Program ID with the table in SOFTWARE INFORMATION.

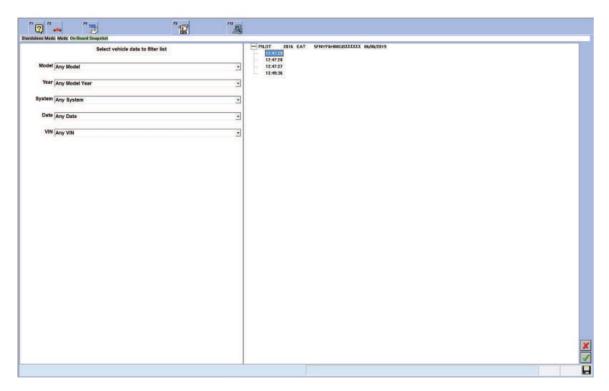


- If the Program ID shown matches the table, the vehicle has been updated and this service bulletin does not apply. Continue with normal system troubleshooting.
- If the Program ID shown does not match the table, the vehicle has not been updated. Go to step 3.

3. Select Mode Menu, then On-Board Snapshot.

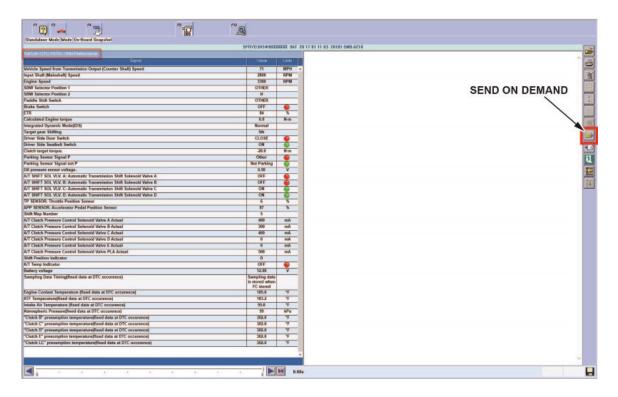


4. Select and view all available on-board snapshots for Automatic Transmission (EAT).



• If no on-board snapshots show P0716, this service bulletin does not apply. Continue with normal system troubleshooting.

• If an on-board snapshot shows P0716, select **Send On Demand** to e-mail it to Tech Line, then go to step 5.



5. Update the TCM software using the i-HDS J2534 Rewrite software with the MVCI or DST-i. Refer to service bulletin 01-023, *Updating Control Units/Modules*.

END