



Technical Service Bulletin

90 DTC B200041 stored in the instrument cluster control module

90 19 18 2055028/2 June 5, 2019. Supersedes Technical Service Bulletin Group 90 number 19-16 dated May 15, 2019 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3	2017 - 2018	All	Instrument cluster with color display

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Expanded VIN range)
1	05/15/2019	Initial publication

Customer states:

- No customer concerns, it is found during PDI or any other diagnostic work.

Workshop findings:

The following DTC may be stored instrument cluster control module, J285 (address word 0017):

- DTC B200041** (control unit faulty, static).

Technical Background

The diagnostics are too sensitive.

Production Solution

New software in the instrument cluster control module, J285 (address word 0017) addressed the condition.

Service

- Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
- Update the instrument cluster control module, J285 (address word 0017) using the SVM action code as listed in the table below, if necessary, following the additional instructions stated below:



Technical Service Bulletin

A vehicle without Audi advanced key (PR Code 4I2):

1. No special procedure required.

A vehicle with Audi advanced key (PR Code 4I3):

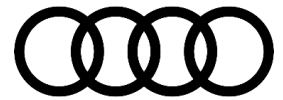
1. Before starting the update the steering column should be fully extended. This allows full access to the key reader coil on the right side of the steering column. The ignition key must be held or temporarily taped to the key reader coil during the update.
2. Start the update on the workshop tester by selecting update and entering the specified SVM code.

3. If the message "...hold the vehicle key on the transponder..." appears, hold the vehicle key as shown in Figure 1 on the provided recess of the steering column. Once the update starts in the Audi virtual cockpit **keep the holding key in this position until the update is completed.**



Figure 1. Center console with a mark for the vehicle key.

Model	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Code Input
A3 (2017)	8V0920872*	*	8V0920872*	8319	17A027
A3 (2018)	8V0920972*		8V0920972*	0313	
	8V0920873*		8V0920873*		
	8V0920973*		8V0920973*		
	8V0920874*		8V0920874*		
	8V0920974*		8V0920974*		



Technical Service Bulletin

	8V0920961*		8V0920961*		
	8V0920861*		8V0920861*		

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9025		
Damage Code:	0039		
Labor Operations:	Software Update	0151 0000	Time stated on the diagnostic protocol (Max 100 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2055028/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions*.

All part and service references provided in this TSB (205028) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2019 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes



Technical Service Bulletin

at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.