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Sent on	06	01	2019	Expires on	08	19	2019
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	UPDATE: Warranty Extension: Steering Feels Heavy, EPS Indicator Blinks with No D						

DATE: June 1, 2019

TO: All Acura Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: UPDATE: Warranty Extension: Steering Feels Heavy, EPS Indicator Blinks with No DTCs or Comes On Steady with EPS DTC 32-09, 32-08, or 61-04

On April 19, 2019, Acura announced a warranty extension for certain 2012-14 Acura TL vehicles to address a concern with the electric power steering (EPS) system. Today, June 1, 2019, Acura is announcing a vehicle population expansion to this warranty extension to also include coverage for the 2011-14 TSX L4 and TSX Sport Wagon L4, four cylinder models. Under certain conditions, affected vehicles may experience:

- Heavier than normal steering
- The EPS indicator may blink with no DTCs
- The indicator may come on steady with EPS DTC(s).

Acura is extending the new vehicle limited warranty on the EPS control unit from the original 4 years/50,000 miles to 15 years/unlimited miles from the original date of purchase.

BACKGROUND

Affected vehicles may experience heavy steering caused by assist failure due to fatigue fractures of the relay coil wire inside the EPS control unit. In addition, the EPS indicator may blink with no DTC(s) or come on steady with EPS DTC 32-09 (motor current correlation), 32-08 (EPS control unit internal circuit [current sensor]), or 61-04 (motor harness malfunction).

REPAIR

Follow the diagnostic steps outlined in service bulletin 19-021 to determine if the vehicle qualifies for this repair. For vehicles that qualify, replace the EPS control unit as outlined in the service bulletin.

PARTS

Parts are available for ordering and should be ordered only after confirming that the vehicle has the symptoms described in service bulletin 19-021.

TOOLS

There are no special tools or equipment required for this repair.

SERVICE BULLETIN

Updated service bulletin 19-021, *Warranty Extension: Steering Feels Heavy, EPS Indicator Blinks with No DTCs or Comes on Steady with EPS DTC 32-09, 32-08, or 61-04*, has been posted to the Service Information System (SIS)

INTERACTIVE NETWORK

as of May 31, 2019. It includes parts, repair, and warranty information related to this warranty extension.

CLIENT NOTIFICATION

Acura expects to complete TSX and TSX Sport Wagon client notification in early July 2019.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.