



RECREATIONAL VEHICLE SERVICE CAMPAIGN

June 4, 2019

SERVICE ADVISORY 19-353

«Owner_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Owner_name»,

Reason for this campaign

It has been determined that Polycarbonate skylights used on Alpha Flex roof systems may crack. The remedy is to inspect the clear polycarbonate skylight on the new Alpha Flex Roof system. Inspect the clear skylight for cracks and replace if cracks are found. A clear picture is required for authorization and the claim.

The campaign population includes:

Models:

2019-2020 Fuzion Fifth Wheels

Models: 410, 424, 373, 429, 427, 357, 419, 369

2019-2020 Impact Fifth Wheels/Travel Trailers

Models: 29V, 359, 3219, 311, 28V, 367, 317, 3118, 415, 343, 330

Serial Number Ranges:

2019 Fuzion KF810917 - KF811019

2020 Fuzion LF810000 - LF810120

2019 Impact KF815488 - KF815520

2020 Impact LF815000 - LF815051

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require inspection. **Important:** Please complete the service campaign on these units before retail delivery. Our records indicate the following unit serial number(s) are presently in your inventory or have been sold:

«VIN1» «VIN2» «VIN3» «VIN4»
«VIN5» «VIN6» «VIN7» «VIN8»
«VIN9»

-- Serial numbers with '*' have been retail sold --

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Service Advisory, please contact us at: **(866) 273-1452**

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler

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