



RECREATIONAL VEHICLE SERVICE CAMPAIGN

June 11, 2019

SERVICE ADVISORY 19-352

«Owner_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Owner_name»,

Reason for this campaign

It has been determined that the TV is attached to a panel that may be improperly attached to the wall. The remedy is to reinforce the TV panel by adding vertical support cleats on each side.

The campaign population includes:

Models: 2018 - 2019 Hideout Fifth Wheels; Model 262RES
Serial Number Ranges: 2018 J7249792 - J7250275
2019 K7240159 - K7244184

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require inspection. **Important:** Please complete the service campaign on these units before retail delivery. Our records indicate the following unit serial number(s) are presently in your inventory or have been sold:

«VIN1» «VIN2» «VIN3» «VIN4»
«VIN5» «VIN6» «VIN7»

-- Serial numbers with '*' have been retail sold --

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Service Advisory, please contact us at: **(855) 895-4422**

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

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