

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
 Freightliner Dealers – U.S. and Canada
 Western Star and Sterling Dealers – U.S. and Canada
 FCCC Dealers – U.S. and Canada
 Direct Warranty Customers – U.S. and Canada
 Export Distributors

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
 Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

REF #: ICI19-024
 Effective: 04/29/2019
 Release: 04/29/2019

SUBJECT: TBB FL763 Interim Recall Ending – Final Recall to Begin

This letter is to inform you that the interim phase of recall FL763, *TBB SynTec Seat Frames (Non-Restraint Seats)*, will end Sunday, 05/05/2019, and the final recall will begin Monday, 05/06/2019. The final recall bulletin will be available to dealers on 05/06/2019, and it will replace the interim bulletin on DTNAConnect. Please plan upcoming repairs with the dates below in mind.

IMPORTANT: Vehicles that had an INT FL763 repair performed on individual seats still require the final repair. **(No work or claims are needed for buses that show a claim number of “FLWA009999999” and/or a status of “CLOSED BY ADMIN.”).**

Last Repair Date for Interim Repairs: 05/05/2019

First Repair Date for Final Recall Repairs: 05/06/2019

Any work that will be *completed* (have a repair date) on or after 05/06/2019 must be for repair of all seats on the bus, not just those with cracked/broken brackets.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.