

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager

Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Export Distributors

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

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Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the **WSC Link on DTNAConnect**

REF #: ICI19-016

Effective: 04/08/19

Release: 04/08/19

SUBJECT: SF560 – Revised Bulletin

This letter is to inform you that a revised bulletin for SF560 Freightliner Cascadia Software Updates is available on DTNAConnect. Please print and use the revised bulletin for all work under SF560 from this point forward.

REVISIONS: The work instructions have been revised to improve clarity of individual steps and provide context to common errors and pop-ups. An additional SRT has been added for the reprogramming of incompatible devices, as well as the termination date extended to April 30, 2020.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.