



Preliminary Information

PIT5642A Heated Seat Switch Indicators Inoperative or 110v Power Receptacle Switch Indicator Dimly Lit

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 1500 (New Model)	2019	All	All	All	All
GMC	Sierra 1500 (New Model)	2019	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	Heated Seats RPO KA1/KQV or 110v Cargo Power Receptacle RPO KC9
Condition	Some customers may comment that the heated seat switch indicators are inoperative or very dim. Iso, on trucks equipped with the cargo power receptacle, the green indicator in the switch is dimly lit. These concerns are only noticed if the interior lamp dimmer switch is set to a very low setting. If the interior lamp dimmer switch is adjusted to a higher setting, the issues will no longer be present.
Cause	The cause of these concerns could be a software issue with the radio.

Correction:

To correct these concerns, reprogram the radio (A11) with the latest software available in Tis2Web.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3486888*	Reprogram Radio A11	0.5 hr
*This is a unique Labor Operation for Bulletin use only. This will not be published in the Labor Time Guide		

Version History

Version	2
Modified	11/15/2018 - Created on 5/31/2019 - Updated to add repair information and warranty labor op



GENERAL MOTORS