



Preliminary Information

PIT5049E Diagnostic Tip - Rattle Squeak Clunk Thump Bump Noise from Front Suspension

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade	2007 - 2019	All	All	All	All
Chevrolet	Avalanche	2007 - 2013	All	All	All	All
Chevrolet	Silverado	2007 - 2018	All	All	All	All
Chevrolet	Suburban	2007 - 2019	All	All	All	All
Chevrolet	Tahoe	2007 - 2019	All	All	All	All
GMC	Sierra	2007 - 2018	All	All	All	All
GMC	Yukon	2007 - 2019	All	All	All	All

Supersession Statement

This PI was superseded to update model years. Please discard PIT5049D.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition / Concern

Dealers may find that there is a rattle, squeak, clunk, thump, bump, etc. type noise from the left or right front suspension and cannot isolate the source of the noise.

Recommendations / Instructions

If normal diagnostics do not lead to the source of the noise, inspect the opposite side shock/strut for the cause of the concern. The noise may appear to be coming from the opposite side of the vehicle making is difficult to diagnose.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.



GENERAL MOTORS