



## Preliminary Information

### PIC6249C Cold Air Blowing from Wireless Charging Dock Area

#### Models

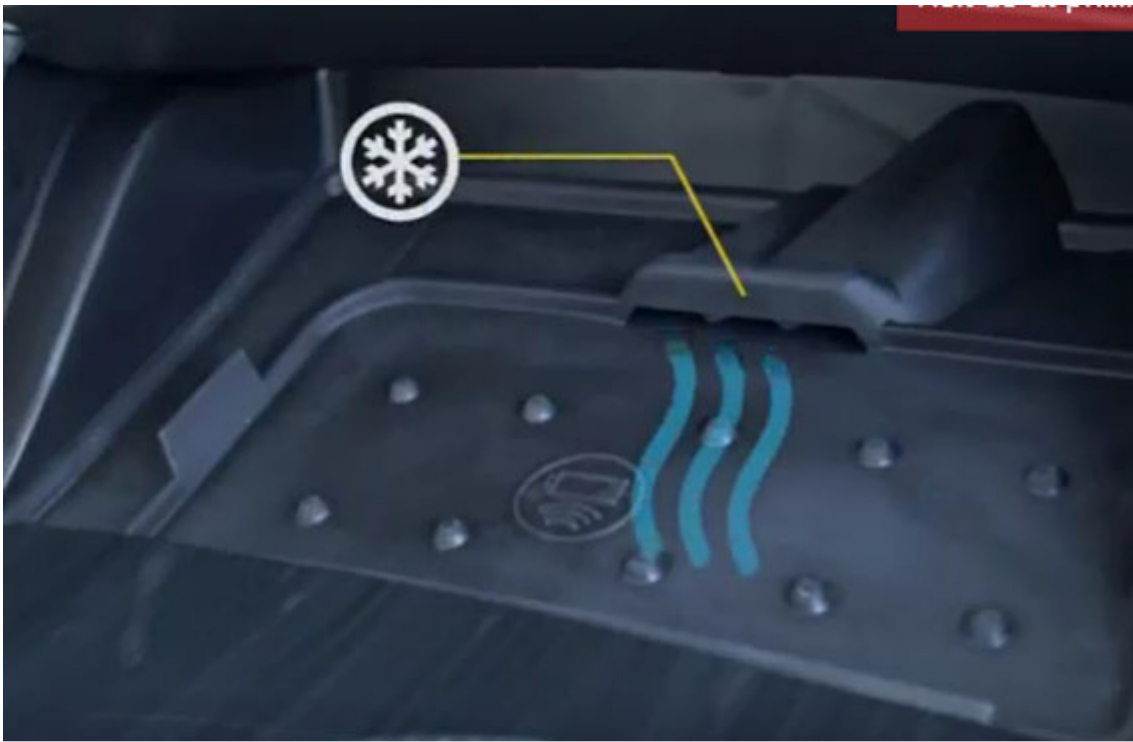
Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Impala	2016 - 2019	All	All	All	All

<b>Involved Region or Country</b>	<b>North America</b>
<b>Additional Options (RPO)</b>	<b>K4C</b>
<b>Condition</b>	<b>Some customers may complain of Cold Air Blowing from the Center Console or Cold Air Blowing from the Wireless Charging Mat area. Some customers may also notice that the air flow increases when AC fan speed is increased.</b>
<b>Cause</b>	<b>The cooling of the cell phone from the wireless charger is connected to the HVAC duct work.</b>

#### Correction:

This is by design for the cooling of the phone during charging and should be considered a normal operating characteristic of the vehicle.





### Version History

Version	4
Modified	01/09/2017 Created on 01/12/2017 - Updated Correction Section 01/19/2018 Updated Model Years 05/17/19 Updated model years to add 2019



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