



# Preliminary Information

## PIC6206C HVAC/Radio/IPC/Onstar Inoperative-Other Various Electrical Concerns

Product Investigation Review Required

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Cruze Vin B	2016	All	All	All	All
Chevrolet	Cruze	2017 - 2019	All	All	All	All

### Supersession Statement

This PI was superseded to update Model Years. Please discard PIC6206B.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition / Concern

**A customer may comment on one or more of the following;**

- **Air conditioning is inoperative**
- **Radio will not turn on**
- **Instrument Cluster is inoperative**
- **OnStar is inoperative**
- **Other various electrical concerns**

**Upon a GDS2 Scan check, DTC's U1510, U0155, U0184 may be stored along with no communication with the A11 Radio, P16 Instrument Cluster, K33 HVAC Control Module, and the K73 Telematics Communication Interface Control Module (VCIM).**

**A technician may also notice that fuses F35DA, F36DA, or the F37DA in the X51A Instrument Panel Fuse Block may not be powered up.**

### Recommendations / Instructions

**Inspect connector X201 for being properly aligned and the locking lever fully locked into place.**

### Warranty Information

**For wiring repairs covered under warranty, please refer to latest version of bulletin [10-00-89-005](#) for warranty information on wire/connector repairs.**

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.



GENERAL MOTORS