



ZF Friedrichshafen AG · Borgwardstraße 16 · 28279 Bremen

ZF Aftermarket

Date

27.05.2019

Dear Customer,

As a supplier for active and passive safety systems, it is our intention to provide you with quality products.

To ensure this high quality, we test and produce our products very carefully. We continuously monitor our quality indicators to ensure our high level customer satisfaction.

As a result of this monitoring, ZF have found that the following Control Arms under specific circumstances could contact the knuckle, which can lead to a noise in full-lock steering position:

38213 01

38214 01

38864 01

38865 01

38866 01

38867 01

39692 01

39693 01

39694 01

39695 01

39372 01

39373 01

To avoid this undesirable condition, we ask you return any unused stock of the material listed above from your inventory.

Material should be returned and addressed to:

ZF Friedrichshafen AG – ZF Aftermarket

Chairman of the Supervisory Board: Dr.-Ing. Franz-Josef Paefgen
Board of Management: Wolf-Henning Scheider (CEO), Dr. Konstantin Sauer,
Sabine Jaskula, Michael Hankel, Wilhelm Rehm, Dr. Franz Kleiner, Dr. Holger
Klein
Headquarters: Friedrichshafen ·
Trade register of the municipal court of Ulm HRB 630206

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For any commercial or logistic questions regarding this stock exchange please get in contact with your local ZF representative.

We very much regret the need to take these steps and offer our apologies for any the inconvenience which it may result from this action.

Kind regards

ZF Friedrichshafen AG

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