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Other Languages: NONE

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Coding Information

Copy Link	Copy Relative Link	Bookmark	Add to Favorites	Print	Provide Feedback	Helpful	Not Helpful
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Title: LT Grille - Chrome Plating Delamination

Applies To: LT

CHANGE LOG

Please refer to the change log text box below for recent changes to this article:

05/13/2019 - Updated article content per dealer feedback.
 04/19/2018 - Author updated for feedback purposes.
 12/13/2017 - Removed Formatting error.
 07/13/2017 - Author update.
 04/17/2017 - Initial Article Release.

DESCRIPTION

This document will guide the user through what to do when a LT Chrome Grille has plating de-lamination, peeling, or blistering and will provide the service part number for a replacement grille for a class 8 LTs built between: 01/02/2017 - 02/18/2017. Other build dates also apply depending on the condition of the grille and severity of the plating defect. Defects caused by chips, scratches, or other damage may not be covered by this article.

SYMPTOM(s)

Customer states that the grille has chrome peeling, flaking off, de-laminating, blistering, or worming and/or wrinkling. The grille has no external damage to the plating.

Customer Observations or Concerns:

Same as above

SPECIAL TOOL(s) / SOFTWARE

Tool Description	Tool Number	Comments	Instructions
N/A			

SERVICE PARTS INFORMATION

Kit Description	Part Number	Quantity Required	Notes
Grille, ASM, Chrome	4039860C93	1	

DIAGNOSTIC STEP(s)

 WARNING:
Enter Warning Here

CAUTION:
Enter Caution Here

Step	Action	Decision
1	Does the grille have bad chrome appearance similar to the photo in figure 1 below?	Yes. Go to Step 2
		No. Release the vehicle.

Step	Action	Decision
2	Is the grille date code between 01/02/2017 - 02/18/2017? See Figure 2 for how to identify date code of grille. Note: The build date (Date Code) can only be seen with the grille removed. Do not remove or replace grille unless customer complaint is evident. The grill date code will be relatively close to the truck build date.	Yes. Contact your Navistar CSE to open an FSR for grille replacement.
		No. Open a tech service case file.

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Figure #1: Chrome Grille Defect

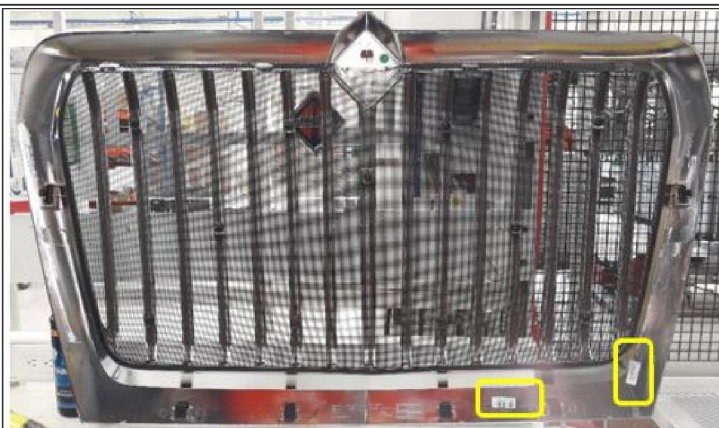


Figure #2: Suspect Chrome Grille Defect Date Code Inspection

REPAIR STEP(s)

For REMOVAL PROCEDURE: See [Manual 885380](#)

For INSTALLATION PROCEDURE: See [Manual 885380](#)

WARRANTY INFORMATION

Warranty Claim Coding:

Refer to the [Warranty Coding Manual](#) for Group and Noun Codes.

Standard Repair Time(s):

Refer to the [SRT Manual](#) for Repair Times

OTHER RESOURCES

[Master Service Information Site](#)



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