SERVICE BULLETIN

M1476 **2018-08-21**

M1476: 2014 - 2016 TWIN-COOLED COOLANT PUMP REPLACEMENT

Reason for Revision

Refer to Table 1.

Table 1. Document History

Date	Revision Description
2018-08-22	Initial release
2018-09-05	Updated Credit Procedure: Vehicles Within Factory Warranty Only : Table 5
2019-05-15	Added Dealer Inventory Instructions

Purpose for Service Bulletin

To inform dealers of a new coolant pump replacement kit for 2014 - 2016 Twin Cooled vehicles.

Motorcycles Affected

Refer to Table 2.

Table 2. 2014 - 2016 Twin-Cooled Models

Year	Platform	Model
2014	Touring	FLHTCU TC, FLHTK
	Touring CVO	FLHTKSE
	Trike	FLHTCUTG
2015	Touring	FLHTCU TC, FLHTK, FLHTCUL TC, FLHTKL
	Touring CVO	FLHTKSE, FLHXSE, FLTRUSE
	Trike	FLHTCUTG
2016	Touring	FLHTCU TC, FLHTK, FLHTCUL TC, FLHTKL, FLTRU
	Touring CVO	FLHTKSE, FLHXSE, FLTRUSE
	Trike	FLHTCUTG

Markets Affected

All markets are affected.

Part Numbers

Refer to Table 3.

Table 3. Part Number

Description	Kit Part No.
Coolant Pump Replacement Kit	26800107

Required Dealer Action

- Add the new part number to all Touring, Touring CVO, Trike parts manuals.
- Begin to use the updated kit to repair Twin-Cooled vehicles with failed coolant pumps.

Dealer Inventory Instructions

If dealer has inventory stock of coolant pump (Part No. 26600012) remove and submit a warranty claim per Table 4 for all coolant pumps in dealer inventory.

NOTE

Enter bulletin number into comment section of claim.

Table 4. Coolant Pump Inventory

ITEM	DATA
Claim Type	DFS/PAM - Stock
Problem Part Number	26600012
Quantity	Could vary
Customer Concern Code	9203
Condition Code	1518

Credit Procedure: Vehicles Within Factory Warranty Only

NOTE

Enter bulletin number into comment section of claim.

Table 5. Vehicles Within Factory Warranty Only

ITEM	DATA
Claim Type	MC/Standard
Problem Part Number	26600012
Labor Code	4524
Time	2.4 h
Customer Concern Code	3101
Condition Code	4101
Replacement Part No.	26800107
Quantity	1

Return Parts

Hold all claimed parts for 60 d from date of credit issued for possible field inspection and/or request to return to factory. After 60 d, destroy and discard the parts.

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									