2019 Passport & Pilot Bumper Paint Peeling

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2019 Passports & Pilots with a customer complaint of bumper paint peeling. To better understand the cause of this condition, AHM would like to collect specific information & parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirement:

1. Vehicle has not been in any collision.
2. No repair has been attempted for this issue.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

Engineering Request for Investigation articles are monitored and updated on a regular basis. When an article becomes outdated or obsolete, it will be deleted.