

May 29, 2019

Version 1

Product Update: 2017-18 CR-V Shift Knob Button**AFFECTED VEHICLES**

Year	Model	Trim	VIN Range
2017-18	CR-V	ALL	Check the iN VIN status for eligibility.

BACKGROUND

The shift knob button is susceptible to breakage after being exposed to heat and humidity.

CUSTOMER NOTIFICATION

Owners of affected vehicles will be sent a notification of this campaign.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your new or used vehicle inventory. Repair these vehicles before they are sold.

CORRECTIVE ACTION

Replace the shift knob button.

PARTS INFORMATION**NOTE**

Reuse the original push knob spring if available. Order a new spring only when the original is lost or damaged.

Part Name	Part Number	Quantity
Push Knob Assembly	54132-TLA-A62ZB	1
Flat Screw (5 x 8 mm)	54903-TLA-A61	2
Push Knob Spring	54134-TLA-A61	1 (A replacement is needed only if the original spring is lost or damaged.)

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

WARRANTY CLAIM INFORMATION

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
2121D7	Replace the shift knob button.	0.3 hr	6DK00	E5000	A19063A	54132-TLA-A62ZB

Use the warranty information below only if the push knob spring was missing and needed replacement.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
2121D7	Replace the shift knob button.	0.3 hr	6DK00	E5000	A19063B	54132-TLA-A62ZB

Skill Level: Repair Technician

REPAIR PROCEDURE

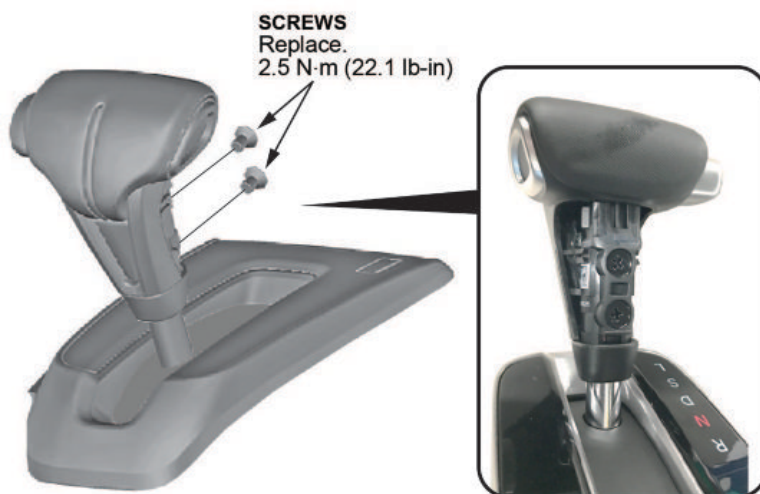
1. Use a plastic trim tool to remove the shift knob cover.

NOTE

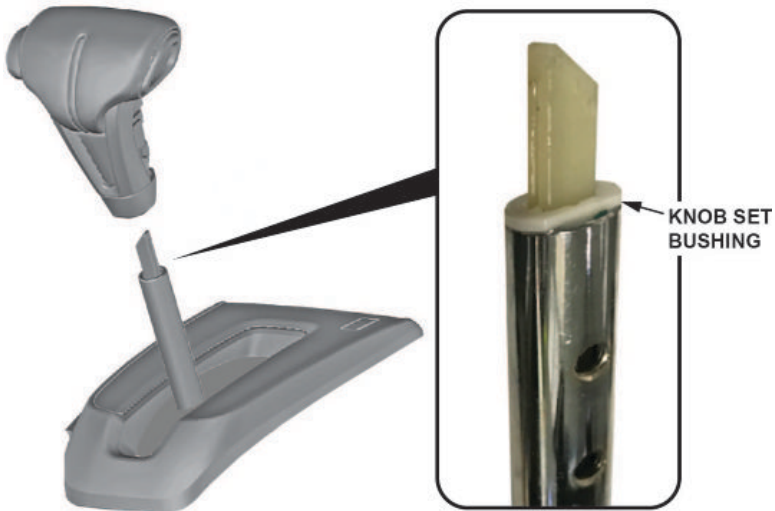
There are four retaining tabs.



2. Remove the two screws from the shift knob.



3. Remove the shift knob.



4. Make sure the knob set bushing is still on the lever. If it sticks to the shift knob, remove it with a small screwdriver, then install it back into the lever.
5. Using a small flat-head screwdriver, push in the locking tab on the side of the shift knob button, and gently wiggle it away from the knob.

NOTES

- Be careful not to lose the spring.
- The tab may break while being removed.
- If the shift knob button is broken, remove it and make sure there is no debris left inside.
- If the shift knob is broken and the spring is gone, install a new spring.



6. Insert the spring into the shift knob button, and slide in the new shift knob button until it clicks into place.



7. Press the shift knob button several times to make sure it works smoothly and returns to its original position.
8. Press the shift knob button half way in, and install the knob onto the shift lever assembly.
9. Install two new flat-head screws, and torque them to **2.5 N·m (22.1 lb-in)**.
10. Install the shift knob cover.
11. Make sure that the lever works normally and you can select every gear.

END