

Popping or Crackling from the Speakers? Check the MOST Bus Network

AFFECTED VEHICLES

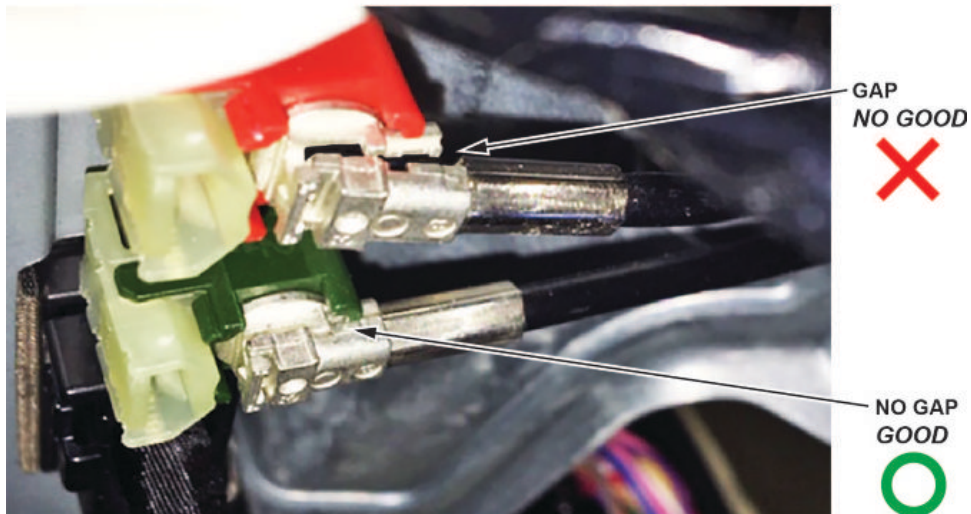
Year	Model	Trim
2019-20	RDX	ALL

EDITOR'S NOTE: This article replaces the one issued in **April 2019**.

Are you hearing a popping or crackling from the speakers? This may be due to a connection issue in the MOST bus network, which can be identified by the unique red and green connectors at each component of the infotainment system.

During component inspection or replacement, you can easily damage these connectors if the cable is used for leverage when unplugging them.

To save you time during troubleshooting, check the repair history on the vehicle. Most reported cases happened after a separate previous repair was made to the system. Be sure to inspect the MOST connectors at all components and any connections between the harnesses. If a connector is found to be damaged, like you see here, the entire harness must be replaced. These connectors **are not** repairable.



If you want more info on what the MOST bus network does, look up the *Tech2Tech*® video, "Lets Talk MOST Bus Network and ECL Diagnostics." And If you want to know how to check for damaged or loose connections, be sure to check out "A Look at MOST Bus Network Connectors."