

General Information

D&D Instruments (DDI), an independent instrumentation cluster specialist located in Minneapolis, Minnesota, offers an odometer setting service to Freightliner, Western Star, FCCC, and Thomas Built Bus certified dealers.

This service is currently available on the following cluster models: **ICU3, ICU3X, ICU3S, ICU4, ICU4Me.**

The current process used to document mileage when replacing the instrumentation cluster (a sticker in the door jamb with the correct odometer reading at the time of replacement), is deemed fully compliant with the law. However, customers may want to have the ICU programmed with the correct odometer reading for other reasons, such as maintenance tracking or driver logs. Follow the below procedure to place the odometer programming request.

ICU odometer programming request

1. Open DDI website by using the link: <https://ddinstruments.com/odometer-program>.

See **Fig. 1** for service request form.

2. Update the following information:
 - Year, make and model of the vehicle
 - Mileage to be programmed
 - Vehicle Identification Number (VIN)
 - Instrument cluster part number
 - Dealer contact information (party certifying the information provided as being accurate)
 - Upload the proof of mileage (e.g. engine controller image or repair order)
3. Submit the form.

After providing this information and agreeing to DDI terms of service for odometer programming, the dealer can ship DDI a new instrument cluster for programming. Upon receipt of the cluster, DDI will program the odometer and return ship it on the same day the cluster is received.

DDI will label the instrument clusters with the VIN provided to ensure the unit is installed into the correct vehicle.

For more information about D&D Instruments visit: <https://ddinstruments.com/medium-heavy-duty-vehicle-cluster-repair/>.

CONTACT US | NEWS 888.208.5664 |    



D&D Instruments
Instrument Cluster Specialists

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Please Enter the Year, Make, and Model of your Vehicle*

Please enter the mileage of your vehicle*

Please enter vehicles current mileage. (Documentation supporting mileage must be included.)

Please enter the Vehicle Identification Number (VIN) of your vehicle. VIN will be verified by D&D Staff.*

Please enter complete VIN.

Please enter the part number of your instrument cluster.*

Please enter part number.

Name*
 First Last

Company*

Please enter company name.

Address*
 Street Address Address Line 2 City State ZIP Code

Please enter the address information to where you would like the cluster shipped. (NO PO BOXES, US ONLY.)

Email*

Please enter an email address D&D Instruments may contact you at.

Phone*

Please enter a phone number that D&D Instruments may contact you at.

Odometer Verification Document
Drop files here or [SELECT FILES](#)
Please upload a document that verifies mileage stated above is accurate. Examples are registration, oil change/service records, recent bill of sale. (Please contact us with any questions.) Mileage will have to be verified prior to order being processed.

Agreement of terms*
☐ I agree to the terms as listed above.
In accordance with the State of Minnesota Statute 325E.14, servicing of an odometer to an adjust mileage that differs from the actual mileage if unlawful. By supplying an odometer reading and supporting documentation you are agreeing that the mileage is correct for the vehicle/VIN entered above.

[SUBMIT](#)

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Fig. 1, Odometer Programming Service Request Form

Warranty

This is an informational bulletin only. Warranty does not apply.