

Spot Corrosion on B-Pillar and/or C-Pillar

Service

Category Vehicle Exterior

Section Body Structure Market USA



Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION	
2012 - 2015	Tacoma		

SUPERSESSION NOTICE

The information contained in this bulletin supersedes Service Bulletin No. T-SB-0223-17.

• The Parts Information section has been updated.

Service Bulletin No. T-SB-0223-17 is obsolete and any printed versions should be discarded.

Introduction

Some 2012 – 2015 model year Tacoma vehicles may exhibit rust spots on the B-pillar and/or C-pillar (double cab only) area on either or both driver and passenger sides.

Repairing/repainting and installation of paint protective films in the affected areas will be required to address this condition. The paint repair may need to be sublet to a body shop. Share this Service Bulletin information with your sublet body shop.

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Warranty Information

OP CODE	CABIN TYPE	DESCRIPTION	TIME	OFP	T1	T2	
BD1621	Single	Repaint Front Door (One Side)	1.8*				
Combo A		Single	Repaint Front Door (Opposite Side)	1.0*	67111-04060		
Combo B		Install Paint Protective Film (One Door)	0.2	67112-04070			
BD1622	Access	Repaint Front Door (One Side)	1.8*				
Combo A		Repaint Front Door (Opposite Side)	1.0*	67111-04060 67112-04070 67113-04031 67114-04031	67	17	
Combo B		Install Paint Protective Film (One Door)	0.2				
BD1623		Repaint Rear Door (One Side)	1.8*				
Combo A		Repaint Rear Door (Opposite Side)	1.0*				
Combo B		Install Paint Protective Film (One Door)	0.2				
BD1624	Double	Repaint Front Door (One Side)	1.8*				
Combo A		Repaint Front Door (Opposite Side)	1.0*				
Combo B		Install Paint Protective Film (One Door)	0.2	67111-04060 67112-04070			
BD1625		Repaint Rear Door (One Side)	1.8*	67113-04020 67114-04020			
Combo A		Repaint Rear Door (Opposite Side)	1.0*	•			
Combo B		Install Paint Protective Film (One Door)	0.2				

^{*}Use typical body shop sublet type "ZZ Other" for painting of the affected door.

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

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Parts Information

CAB TYPE	PART NUMBER	PART NAME	QTY	
Single	67855-04030	Protector, FR Door Panel, RH	1***	
	67856-04030	Protector, FR Door Panel, LH	1***	
Access -	67855-04030	Protector, FR Door Panel, RH	1***	
	67856-04030	Protector, FR Door Panel, LH	1***	
Double -	67855-04030	Protector, FR Door Panel, RH	1***	
	67856-04030	Protector, FR Door Panel, LH	1***	
	67857-04010	Protector, RR Door Panel, RH	1***	
	67858-04010	Protector, RR Door Panel, LH	1***	
All	75455-0C070*	Plate, Front Door Name, No. 2*		

^{*}For Limited grade ONLY.

Repair Procedure

1. Inspect the vehicle for rust spots.

Are ANY rust spots present on the B- or C-pillar areas?

- YES Sublet to a body shop for repair, then continue to step 2.
- NO This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
- 2. Open the window and partially remove the door glass run as shown.

Figure 1.



3. Clean the surface with mild soap and water to remove ANY dirt and debris, then wipe dry.

^{**}ONLY one No. 2 front door name plate per repainted rear door.

^{***}ONLY if door exhibits condition.

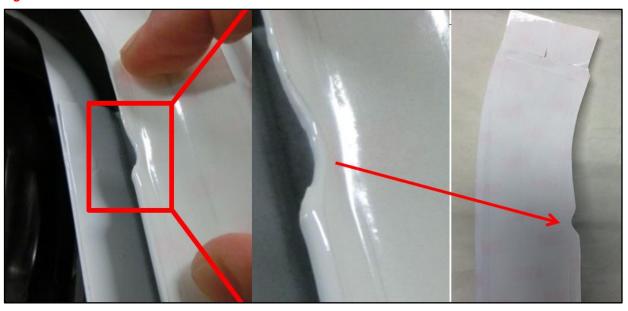
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Repair Procedure (continued)

Confirm tape application position by fitting shape to window frame.
Use the positioning marker on the door to line up with the positioning marker on the pre-cut paint protective film.

Figure 2.



5. Peel off the front half of the white tape backing paper from the paint protective film.

NOTE

Apply water to your hands before handling the film. It is important to keep hands wet while working with the film.

6. Apply water to the sticky surface of the film to ensure that the film can be repositioned during installation.

Figure 3.



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Repair Procedure (continued)

7. Attach the front half of the paint protective film to the door. Align the position markers on the paint protective film with the position markers on the door as shown in step 4.

Figure 4.



8. Remove ALL water and air bubbles trapped under the paint protective film using a plastic spatula or similar tool.

Figure 5.



- 9. Remove the remaining backing paper.
- 10. Apply water to the newly exposed paint protective film to make sure that the film can be adjusted during installation.

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Repair Procedure (continued)

 Attach the remaining paint protective film to the door. Remove ALL water and air bubbles by using a plastic spatula or a similar tool.

Figure 6.



12. Remove the backing film from the top surface of the paint protective film.

Figure 7.



- 13. Reinstall the door glass run.
- 14. Confirm the repair.
- 15. Repeat steps 1 14 for ALL affected doors.

NOTE

For double cab, apply this Repair Procedure to the C-pillar area.

- 16. After the Repair Procedure is complete, notify the customer of the following:
 - Do NOT use a car wash for AT LEAST 24 hours AFTER installation.
 - Keep the vehicle out of the rain for AT LEAST 24 hours AFTER installation.
 - Keep the vehicle in stable temperature for AT LEAST 24 hours AFTER installation.