

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Service Campaign 2019030015 Launch Notification Check Tool Kit MY18 205 (C-Class)	DATE: April 19, 2019

IMPORTANT SERVICE CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.



Service Campaign Launch Notification

April 19, 2019

Campaign No. :

Campaign Desc. :

2019030015

19P5890004

Check Tool Kit

This is to notify you of a [Service Campaign](#) launch regarding the tool kit in **28** Model Year ("MY") 2018 C-Class (205 platform) vehicles. Affected VINs will be flagged in VMI as "OPEN" on April 19, 2019.

Background

Issue	Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2018 C-Class vehicles (205 platforms) the vehicle tool kit might not have been supplied according to production specifications, which could cause an inconvenience for roadside repairs.
What We're Doing	MBUSA will conduct a Service Campaign. An authorized Mercedes-Benz dealer will check the vehicle tool kit and replace any missing components if necessary.
Parts	Parts are available and may be ordered as necessary.

Vehicles Affected

Vehicle Model Year(s)	2018
Vehicle Model	C-Class

Vehicle Populations

Total Population	28
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Next Steps/Notes

AOMS	This campaign may generate questions from your dealers.
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While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.



Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2019030015, April 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model C-Class vehicles (205 platforms)**
Model Year 2018
Check Tool Kit, Add if Necessary

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2018 C-Class vehicles (205 platforms) the vehicle tool kit might not have been supplied according to production specifications, which could cause an inconvenience for roadside repairs. An authorized Mercedes-Benz dealer will check the vehicle tool kit and replace any missing components if necessary.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 28 vehicle is affected.

Order No. P-SC-2019030015

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Service Campaign Bulletin

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Check/test procedure

1. Check whether the towing eye, Tirefit and tire inflation compressor including the associated holder are present.

i The towing eye and, if present, the associated holder are located in different places.

i **Model 205.3 (towing eye with holder)**

1.1. Open trunk.

1.2. Check whether towing eye including the associated holder are present (**Figure 1**).

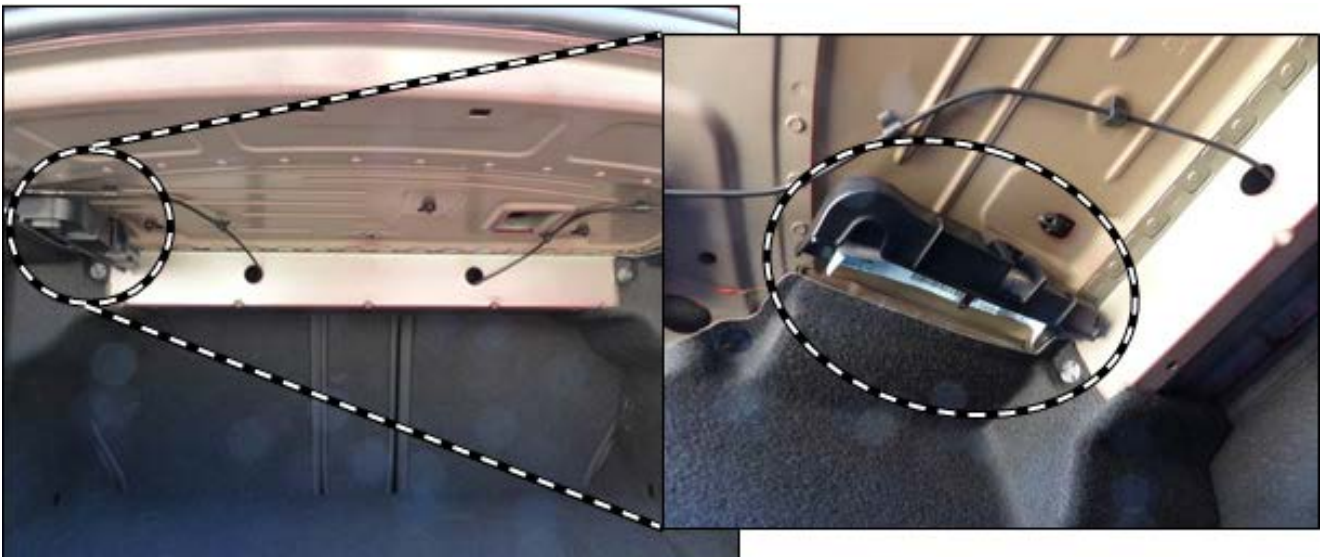


Figure 1

i **Model 205.4 (towing eye without holder)**

1.1. Open trunk.

1.2. Lift load compartment floor in trunk.

1.3. Check whether towing eye (**A**, **Figure 2**) is present.

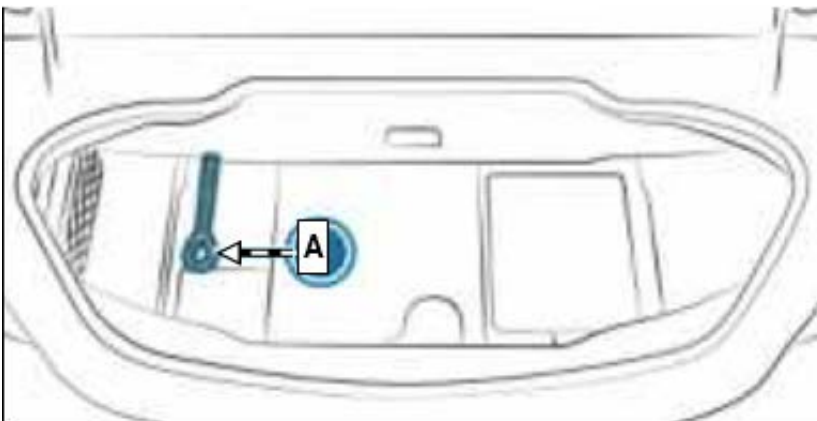


Figure 2

i Model 205.3/4 (Tirefit and tire inflation compressor including the associated holder)

1.1. Lift load compartment floor in trunk.

1.2. Check whether Tirefit (**B**) and the tire inflation compressor (**C**) including the associated holder (**D**) are present (**Figure 3**).

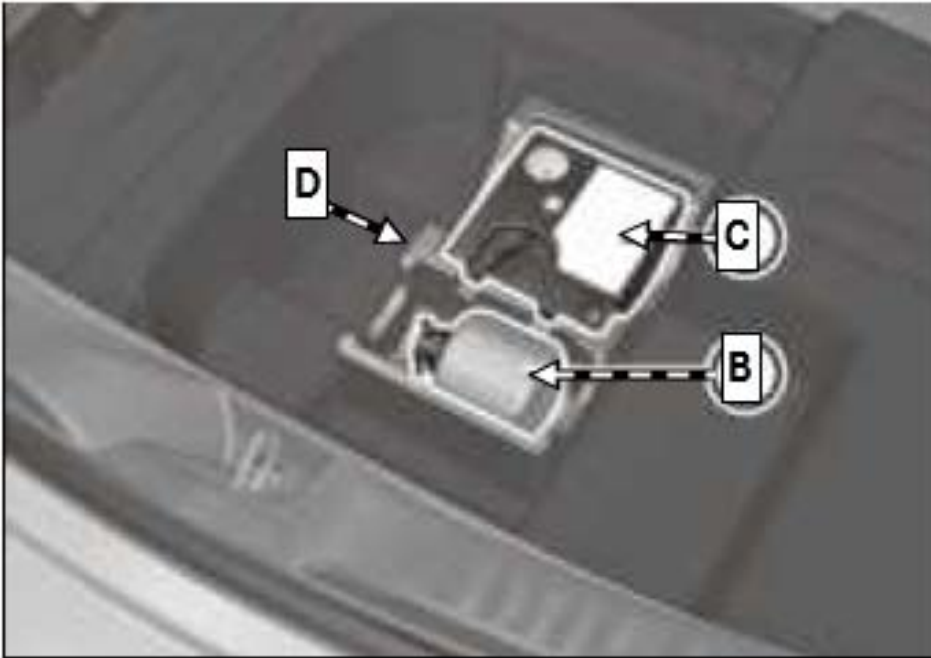


Figure 3

- a. Vehicle tool kit **not** present: Perform **work procedure**.
- b. Vehicle tool kit **present**: **End measure**.

i The **findings** from the check/test procedure must be recorded **in writing in the work order**.

Work procedure

1. Correct vehicle tool kit in trunk.

1.1. Install or supply towing eye, Tirefit and tire inflation compressor including the associated holder.

Primary Parts Information for C205

Qty.	Part Name	Part Number	Estimated Replacement Rate
1*	Towing eye	A 222 315 00 00	20%
1*	Holder	A 205 890 22 14	20%
1*	Tirefit	A 000 583 30 12	20%
1*	Compressor	A 000 583 22 02 64	20%
1*	Holder	A 205 899 07 00	20%

* As required

Primary Parts Information for A205

Qty.	Part Name	Part Number	Estimated Replacement Rate
1*	Towing eye	A 222 315 00 00	20%
1*	Tirefit	A 000 583 30 12	20%
1*	Compressor	A 000 583 22 02 64	20%
1*	Holder	A 205 899 11 00	20%

* As required

Warranty Information**With Check****Operation:** Check vehicle tool kit (02-2876)

Damage Code	Operation Number	Labor Time (hrs.)
58 900 04 8	02-2876	0.1

With Check and Replace

Operation: Check vehicle tool kit (02-2876)
Correct vehicle tool kit (after check) (02-2877)

Damage Code	Operation Number	Labor Time (hrs.)
58 900 04 7	02-2876	0.1
	02-2877	0.2

**Note**

Operation Number labor times are subject to change.