

Seats cannot be adjusted because of low battery voltage

Topic number	LI91.29-P-069667
Version	1
Function group	91.29 Seats - electrical system
Date	04-09-2019
Validity	Valid for vehicles of BR 167
Reason for change	
Reason for block	

Complaint:

Seats cannot be adjusted. The seat normalizing procedure cannot be performed.

Cause:

If the battery voltage is low or if it is disconnected, this may prevent the seats from being adjusted.

Remedy:

To reactivate the control units, it will no longer be necessary to require a password.

Diagnosis can now be used:

Variant 1: Manual activation of control unit in "Actuations" tab in Xentry (control unit is activated without flashing)

Variant 2: Commissioning or updating of control unit software in "Adaptations" tab (control unit is automatically activated and flashed)

Please use the corresponding add-on for this:

12277 for DVD 03/19

12276 for DVD 12/18

Symptoms
Body / Seat / Seat adjustment / Function error

Control unit/fault code		
Control unit	Fault code	Fault text
N32/1 - Electric seat adjustment 'Driver' (ESA 'Driver') (SEATD167)	-	-

XENTRY TIPS

N32/2 - Electric seat adjustment 'Driver' (ESA 'Front passenger') (SEATP167)	-	-
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