



Preliminary Information

PIC6343B Cluster Speed Limit Sign Speed Value Flashing Toggling or Displays No Value

Proactive

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	ATS	2018 - 2019	All	All	All	All
Cadillac	CTS	2018 - 2019	All	All	All	All
Cadillac	XTS	2018 - 2019	All	All	All	All
Buick	Regal	2018 - 2019	All	All	All	All
GMC	Terrain	2018 - 2019	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	RPO IOT or IOU
Condition	<p>The driver information center (DIC) Speed Limit sign may exhibit the following condition(s) depending on the model and current radio software version number:</p> <p>All models:</p> <ol style="list-style-type: none"> 1. Speed limit displays no value or is blank. (All Models) 2. Speed limit display toggles between values intermittently. (All Models) 3. The speed limit unit of measurement (KPH/MPH) flashes. (Cadillac Models only)
Cause	Software anomalies.

Correction:

Inspect the radio software version number. Home <Settings><About><Build Number. Press the lower-case "i" to view the full version number. Note: failure to press the lower-case "i" to view the full version number will result in incomplete inspection of the radio software version number. All models except Regal should currently be on software version 20.11 or greater; Regal should be on 21.175 or greater. Refer to SI radio programming and setup if needed.

If the concern is still present after verifying current software, engineering has identified the issue and working towards a solution. Do NOT replace any parts for this condition. This PI will be deleted and a bulletin will be created once newer software is released.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3486878	Verify current radio software	0.3
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	2
Modified	12/3/2018 - Created 12/10/2018 - Changed Condition 1 recommendation - refer to TSB 18-NA-195 04/30/2019 - Added Labor op and Removed Condition Displayed speed limit is stuck on a value, not updating as the roadway speed limit changes



GENERAL MOTORS

© 2019 General Motors. All Rights Reserved.