



Preliminary Information

PIT5205B Normal Characteristic - Reduced HVAC Blower Speed Or Reduced A/C Or Heating Performance

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Equinox	2013 - 2017	All	All	All	All
GMC	Terrain	2013 - 2017	All	All	All	All

Supersession Statement

This PI was superseded to update Model Years Please discard PIT5205A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition / Concern

Customers may comment that the blower speed knob only goes to 8 with less than expected high blower speed air flow. Upon dealer diagnostic there is no DTC's found and when compared to a like vehicle with blower speed set to 8 the sound is more audible and air flow noticeably higher. This condition is normal when the ECO button is turned on.

NOTE: Vehicles with a Manual HVAC (RPO C67) system will not have reduced blower speed when the ECO button is on.

Recommendations / Instructions

Do NOT replace any parts for this concern.

Turn the ECO button Off and On at different blower speed settings 6 through 8 and note the change in the audible sound and air flow. This is a new enhancement to improve fuel economy when the ECO button is turned on.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

