



# Preliminary Information

## PIT5315E Clarification Of RAP Operation

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Express Van	2013 - 2019	All	All	All	All
GMC	Savana Van	2013 - 2019	All	All	All	All

With Radio Provisions Only (RPO UXZ)

### Supersession Statement

This PI was superseded to update the model years. Please disregard PIT5315D.

### Condition / Concern

**Some owners may comment that the RAP (retained accessory power) feature is inoperative after turning the ignition key off but before opening any door.**

### Recommendations / Instructions

If a vehicle is equipped with radio provisions (RPO UXZ) and a factory GM radio was never installed, the RAP feature will not be present. Also, if the vehicle is equipped with power windows they will be immediately disabled after the ignition key is turned off.

**Note: Radio Provisions (RPO UXZ) includes: alarm warning chimes, radio wiring harness, radio antenna and 2 front door speakers. It does NOT include a radio.**

If an approved GM radio for this vehicle is installed at a later date, the RAP feature will become functional.

Only radios available for the vehicles model year and trim level build are available to install. Refer to the GM Order Guide for available options.

**IMPORTANT: Once installed, the radio will need to be programmed with software available in TIS2WEB.**

If a factory radio is installed, a calibration change will be required.

**NOTE: As this is a customer pay request, Techline will charge for this service.**

Please call TCSC to obtain a VCI number. United States 1-888-337-1010 Canada (English) 1-800-828-6860 Canada (French) 1-800-503-3222. The Techline Customer Support Center will provide programming instructions and changes to the vehicles calibration settings. You must provide the vehicle identification number (VIN) of the vehicle to be programmed, as well as the part number for the radio being installed when calling.



GENERAL MOTORS