



Preliminary Information

PIP5636 Air-Filter Showing 0% Life

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 1500 (New Model)	2019	All	All	5.3L 6.2L, L84, L87	All
GMC	Sierra 1500 (New Model)	2019	All	All	5.3L 6.2L, L84, L87	All

Involved Region or Country	North America
Condition	There may be a concern of a DIC message saying Air Filter Life 0% replace now.
Cause	The DIC message is triggered by a battery being disconnected and reconnected

Correction:

If the vehicle is less than 6 months in service and less than 10,000 miles perform the following.

Inspect the air filter, If clean (not restricted) reset the DIC message.





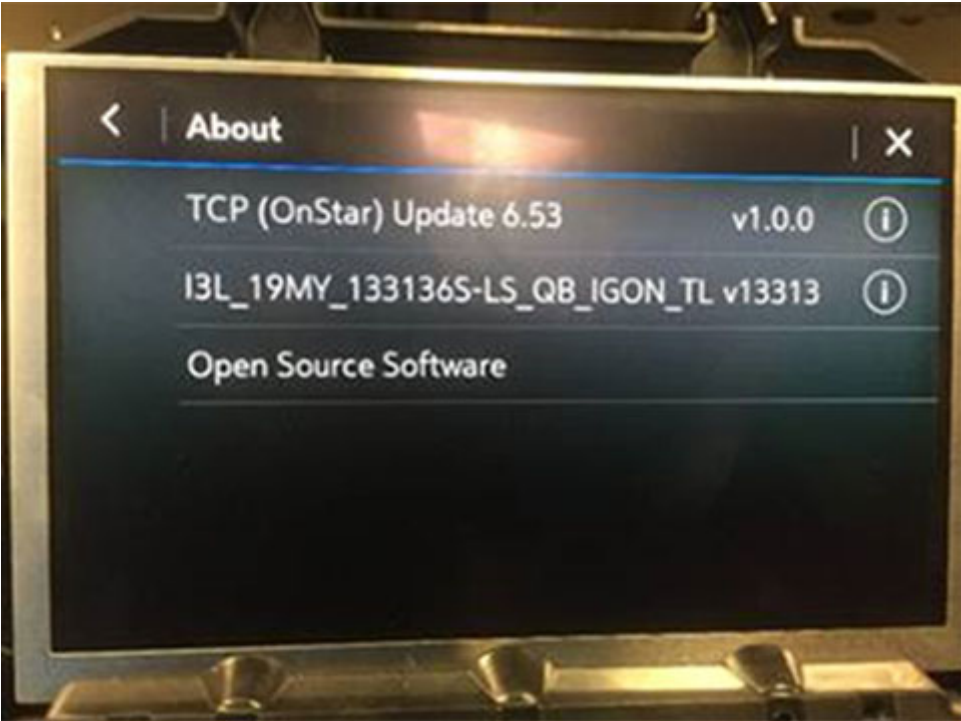
GM is releasing a calibration for this concern that can be delivered over the air. Inspect to see if the over the air update has been received or is pending installation.

determine through the radio menu if OnStar firmware has been updated to OnStar v6.63 or greater.

Enter the radio menu on the radio display. Select Home > Settings > About.

On IOR-equipped vehicles this will bring you to the About menu page to view Update History.

On IOS, IOU, or IOT-equipped vehicles, scroll to Build Number and select the lowercase “i” next to Build Number to view Update History.



Look for a line that contains reference to OnStar update “v6.63” or greater in it. The sample illustrations above do not show this specific version but serve to illustrate where to find it. The presence of OnStar v6.63, or any OnStar update greater than v6.63 indicates the firmware has been installed and that the PI does not apply. Refer to SI for further diagnostics.

Note: It is possible that the OTA update has been pushed to the vehicle and that the customer has missed or ignored on-screen prompts to install it. Do NOT decline the update. It CANNOT be installed via TIS2Web.

Determine if the update has already been downloaded to the module and is pending installation. Enter the radio menu on the radio display. Select Home > Settings > Updates. If an update is available, a popup will appear. Select Install Update and follow the on-screen instructions.

If no OnStar update is pending, no further action is required at this time. Once parts become available the PI will be replaced with a bulletin and additional repair information.

Warranty Information

Labor Operation	Description	Labor Time
3481048	Check Air Filter and Reset DIC Message	0.5 HR.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	04/08/2019 - Created on.



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