

G Facelift 2018: Knocking noises from rear area on rough roads

Topic number	LI32.25-P-069660
Version	1
Function group	32.25 Shock absorbers, damper struts, spring struts
Date	04-09-2019
Validity	Model 463 as of model year 2019 with adjustable damping (as of code XZ8 and code A20)
Reason for change	
Reason for block	

Complaint:

When driving over speed limiters, speed bumps or rough roads, knocking noises may be heard from the rear area.

In the "Sport" drive program, the noise is reduced or is no longer reproducible.

Cause:

Under analysis

Remedy:

Do not replace any parts.

To identify the location of the noise, check whether it is reduced or no longer reproducible in the "Sport" drive program, or when the rear axle dampers are disconnected.

Note: As soon as a remedy is available, this document will be updated.

Symptoms
Chassis/suspension / Noises / Knocks
Chassis/suspension / Noises / Thumping