

Seats cannot be adjusted due to low battery voltage

Topic number	LI91.29-P-069603
Version	1
Function group	91.29 Seats - electrical system
Date	04-01-2019
Validity	Valid for vehicles of BR 167
Reason for change	Remedy defined more precisely.
Reason for block	

Complaint:

Seats cannot be adjusted. Normalization of the seats cannot be run.

Cause:

Occurrences of undervoltage or disconnection of the battery can result in seats control units being INOP.

Remedy:

Please note: When the vehicle comes into the workshop, please do not flash the vehicle with new software release until you obtain a password.

Please create a PTSS case and request a password to reactivate the seat control units.

You will then receive a password via PTSS as well as work instructions to be followed.

To process the vehicles, use the addon numbers available in XENTRY:

- 12303 for DVD 12/18
- 12304 for DVD 03/19

Symptoms
Body / Seat / Seat adjustment / Function error