

	<b>GROUP</b> <b>Engine</b>	<b>MODEL</b> <b>2018MY</b> <b>Stinger (CK)</b>
	<b>NUMBER</b> <b>PS596</b>	<b>DATE</b> <b>May 2019</b>



## TECHNICAL OPERATIONS

**SUBJECT:** DEALER INTERNET FIREWALL SETTINGS CAUSING VIN WRITING ISSUE IN STINGER (CK)

This Pitstop provides information regarding a concern identified while performing ECU replacement on certain 2018MY Stinger (CK) 2.0T vehicles, as outlined in publication SA352. Access to control modules and subsequent VIN writing in Stinger (CK) is required. If the KDS tablet is unable to verify and authenticate while connected online, it can cause a VIN writing or communication issue to ECU. The KDS tablet may display a message such as, “VIN Writing Impossible” or “Communication Error” when the issue occurs.

The cause of this issue may lie within the dealer’s Internet/Wi-Fi firewall settings. When this issue occurs, connect the KDS tablet to a differently configured Wi-Fi or personal HotSpot; log out of the current signal and log in to the new signal. In the event this recommendation does not work, then contact GITA for assistance at 1-888-542-4371.

