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Sent on 05 24 2019 **Expires on** 06 14 2019

From Parts and Service Division

Subject Request for Visit: 2014-2015 Crosstour Paint Peel NH603P White Diamond Pearl

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Visit: 2014-2015 Crosstour Paint Peel NH603P White Diamond Pearl

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this iV message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2014-2015 Crosstours with a customer complaint of paint peel (NH603P White Diamond Pearl). To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirement:

- 1. Color is NH603P White Diamond Pearl.
- 2. Vehicle has not been involved in a collision.
- 3. No repair has been attempted for this issue.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.