# **Service Alert**

Mazda North American Operations Irvine, CA 92618-2922



Subject:

CHECK ENGINE LIGHT COMES ON WHEN DRIVING WITH P3400 STORED IN PCM

Service Alert No.: SA-015/19

Last Issued: 05/20/2019

### **BULLETIN NOTES**

This Service Alert supersedes the previously issued Service Alert(s) listed below: The changes are noted in Red.

Previous Service Alert(s):	Date(s) Issued:
SA-015/19	04/08/19

## **APPLICABLE MODEL(S)/VINS**

2018 Mazda6 2018-2019 CX-5 2019 Mazda3

#### DESCRIPTION

If you receive a customer concern with the check engine light coming on and DTC P3400 (cylinder deactivation system malfunction) stored, perform the inspection in the Repair Procedure.

#### REPAIR PROCEDURE

- 1. Remove the valve cover and inspect for any rocker arms that are broken or have fallen off, especially in the cylinder deactivation area (cylinders 1 and 4). Refer to SA-041/18 if found.
- 2. Remove the front and rear oil control valves for cylinder deactivation and inspect the oil control valves and cylinder head port for contamination or debris (see photo).
  - If contamination or debris is found:
    - Photograph your findings and place the solenoid and debris in separate plastic bags for collection. Mark on each bag the location where contamination was found.
    - Remove oil filter and drain the oil from it. Place the oil filter in a seperate bag for collection.
    - Contact Hotline for instructions on creating a case where you can attach the photos. All of the parts will be collected.
  - Collect service history.

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• If there is no sign of contamination or debris, proceed with normal diagnosis for DTC P3400 according to the instructions on MGSS.







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