

Technical Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



Subject: CENTER DISPLAY TURNS BLACK AND/OR DTC U0264:00 STORED IN MEMORY WHEN REAR VIEW MONITORING SYSTEM IS ON	Bulletin No.: 09-021/19
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APPLICABLE/MODEL(S)/VINS

2019 Mazda3 (Japan built) with VINS lower than JM1BP*****109963 (produced before December 15, 2018)

DESCRIPTION

On some vehicles, the center display may turn black and/or DTC U0264:00 may be stored in memory when the rear view monitoring system is on after replacing the rear mount camera. This symptom occurs due to a communication error between the new rear mount camera and a specific old CMU software version. When replacing the rear mount camera with a new one, follow the Repair Procedure below to prevent this concern from occurring.

DTC U0264:00: Communication error with rear mount camera

NOTE:For vehicles with a rear view monitor system with predicted vehicle path assist lines, this TSB is not applicable.

REPAIR PROCEDURE

1. Verify concern.
2. Check the CMU software version. Is the software version 7000C0A-NA01_10014 or later?
 - YES: There is NO need to update the CMU software before replacing the rear mount camera with a modified one according to the instructions on MGSS (REAR MOUNT CAMERA REMOVAL/INSTALLATION).
 - NO: Update the CMU to the latest software version before replacing the rear mount camera with a modified one according to the instructions on MGSS (REAR MOUNT CAMERA REMOVAL/INSTALLATION).
3. Verify repair.

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PARTS INFORMATION

Part Number	Description
B0L1-67-RC0*	Monitor, Camera

WARRANTY INFORMATION

NOTE: When the rear mount camera B0L1-67-RC0* is replaced under warranty using SRT, add the following information as a secondary item.

Operation No. and Labor Hours	Operation No.	Labor Hrs.	Note
	XXR3WXFX	0.2	CMU software version verification and/or update

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