

Date: March 11, 2019

To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager,

General Manager & Parts Manager

From: Audi Customer Protection

Subject: Upcoming Update 50E6 - Vehicle Emissions Control Information Label (FED_EMS)

Certain 2019 MY Audi A4 and A5 Vehicles

We would like to inform you of an upcoming Update, code 50E6.

What vehicles are affected?

There are 327 Audi vehicles in the U.S. and 17 vehicles in Canada affected by this Update. Check your daily campaign open inventory report or OMD for affected vehicles in your inventory.

What is the issue?

Currently installed VECI labels contain an error in the 5th character position of the test group, KVGAJ02.0A7C. Updated VECI labels replace the J with a V in the 5th character position, correcting the test group to KVGAV02.0A7C.

What does the repair procedure involve?

Install the correct VECI label.

When will the Update be available?

This Update will be visible in Elsa and ServiceNet on or about March 12, 2019.

Please refer to the Elsa campaign/action screen for confirmation of whether the Update applies to each specific vehicle. Additionally, this Update is posted on Elsa and ServiceNet for additional information and complete repair instructions.

Consistent with general Audi corporate policy governing Updates, Audi is not notifying consumers. (Updates differ from recalls and service actions; consumers are notified in writing of recalls and service actions.) Each vehicle should be completed when it is in to the dealer for maintenance or any other service visit. Dealer stock vehicles **cannot**, **however**, **be delivered** to consumers until the Update is completed.

To identify any vehicles in your inventory that are affected by this Update, please run the "New and CPO Inventory Open Campaign/Action Listing" report from the OMD Web system.

Dealers must ensure that every affected vehicle gets the update <u>before delivery to consumers</u>. Your effort is integral in reaching the highest quality expectations of Audi customers.

Thank you for your cooperation and assistance in this important matter.