

N089NAS2



# TECHNICAL BULLETIN

30 APR 2019

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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

## SECTION:

310-01A

## SUBJECT/CONCERN:

Service Action: Misfueling Protection Device Potentially Damaged

## AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:	APPLICABILITY:
Discovery (LR)	2019	400710-403491	Nitra (Slovakia)	TDV6 3.0L Diesel

## MARKETS:

NORTH AMERICA

## CONDITION SUMMARY:

### SITUATION:

A potential issue has been identified on certain vehicles within the listed Affected Vehicle Range which may have a defective misfueling protection device. This may prevent the owner/driver fueling the vehicle.

#### ACTION:

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the Diagnostic/Workshop Procedure detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but must have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

#### PARTS:

#### NOTES:

- Order only the expected percentage demand of parts as identified.
- Use the Vehicle Identification Number (VIN) and the Electronic Parts Catalog (EPC) to confirm part number(s) necessary to perform repairs.

DESCRIPTION	PART NUMBER/SUNDRY CODE	QUANTITY/VALUE	EXPECTED PERCENTAGE DEMAND
Fuel filler neck	LR082769	1	95

#### WARRANTY:

#### NOTE:

Use the Jaguar Land Rover claims submission system to make sure that a vehicle is eligible for this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, make sure that all open Recall and Service Actions are identified to make sure the correct parts are available and adequate workshop time is

allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code and the relevant Option Code; this will result in payment of the stated time. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance may only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times/prices are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the March 31, 2020, closure date must be submitted or payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NUMBER/SUNDRY CODE	QUANTITY/VALUE
N089	A	Fuel filler neck - Inspect - No further action required	19.55.89.61	0.1	-	-
N089	B	Fuel filler neck - Inspect - No further action required Drive in/drive out	19.55.89.61 02.02.02	0.1 0.2	- -	- -
N089	C	Fuel filler neck - Inspect and renew	19.55.89.62	0.7	LR082769	1
N089	D	Fuel filler neck - Inspect and renew Drive in/drive out	19.55.89.62 02.02.02	0.7 0.2	LR082769 -	1 -

Normal Warranty policies and procedures apply.

WORKSHOP PROCEDURE:

1 Open the fuel flap.

2 Remove the fuel filler cap.

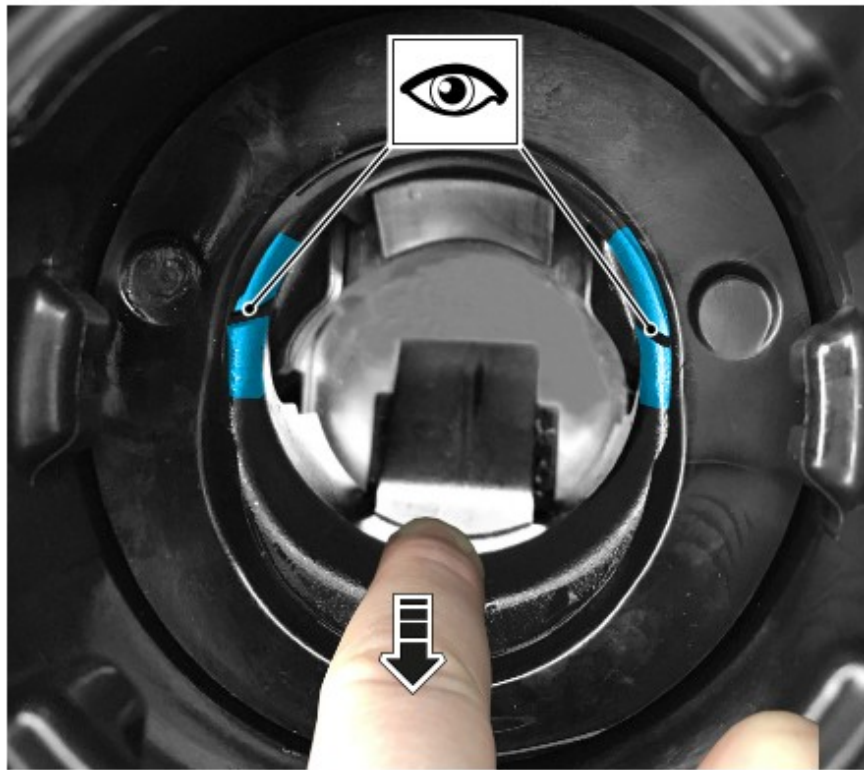
3



Inspect the fuel filler neck for signs of cracking as shown.

- If there are not signs of cracking, go to Step 3.
- If there are signs of cracking, go to Step 4.

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E245012

Use your finger to apply gentle downward pressure to the fuel filler neck to widen any potential small cracks.

- If there are not signs of cracking, install the fuel filler cap and close the fuel flap. No further action required.
- If there are signs of cracking, go to Step 5.

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 **NOTE:**

The fuel filler neck may also be known as the fuel tank filler pipe.

Renew the fuel filler neck (see TOPIx Workshop Manual section 310-01: Removal and Installation - Fuel Tank Filler Pipe).