
Reference	SSM74388
Models	New Range Rover Evoque / L551
Title	Towing Eye Cover Area - Paint Defects
Category	Body
Last modified	15-Apr-2019 00:00:00
Symptom	108000 Ext. Trim/Accessories

Content **Issue:**
Retailer technicians have raised EPQR's for concerns of paint defects around the towing eye cover area of the front and rear bumpers.

Cause:
Changes in design and operation in comparison to other vehicles may lead to these defects.

Jaguar Land Rover are exploring a number of improvements to the towing eye parts to mitigate against these defects.

Action:

- Use TOPIx procedure 100-02 (Description Operation, Vehicle Recovery) for removal and installation of the towing eye cover.
- Ensure that 2 hands are used when installing and removing the towing eye. The Evoque 20MY part is significantly heavier than previous models, so extra caution must be taken in order to prevent damage to the aperture.
- If damage is observed to the towing eye area please refer to JLR 18.40.10_Land Rover Plastic Paint Guidelines in TOPIx