

Reference	SSM74303
Models	Discovery / L462 Discovery Sport / L550 Range Rover / L405 Range Rover Evoque / L538 Range Rover Sport / L494 Range Rover Velar / L560
Title	InControl Touch Pro Bluetooth and speech not available after an update
Category	Electrical
Last modified	11-Apr-2019 00:00:00
Symptom	207000 Entertainment Systems
Content	<p>ISSUE:</p> <p>After an Infotainment Master Control Module (IMC) software update:</p> <ul style="list-style-type: none">• Phone will not connect via Bluetooth®• Voice commands no longer work <p>CAUSE:</p> <p>The IMC software has been updated and the 'Update Speech Database' step did not complete successfully.</p> <p>ACTION:</p> <p>Pathfinder Vehicles:</p> <ol style="list-style-type: none">1. Connect the JLR approved diagnostic equipment to the vehicle and begin a new session.2. Follow the JLR approved diagnostic equipment prompts.3. Select 'ECU Diagnostics'.4. Select Infotainment Master Control Module [IMC].5. Select 'ECU Functions'6. Select 'Update Speech Database'.7. Follow all on-screen instructions to complete the task.8. Lock vehicle and ensure vehicle goes to sleep (Hazard light not illuminated after 7 minutes)9. Check to see if the fault is now fixed. <p>SDD vehicles:</p> <ol style="list-style-type: none">1. Connect the JLR approved battery support unit.2. Connect the JLR approved diagnostic equipment to the vehicle and begin a new session.3. Follow the Jaguar Land Rover approved diagnostic equipment prompts.4. Select the 'Service Functions' Session Type5. Run : 'InControl Touch Pro update speech database'

6. Follow all on-screen instructions to complete the task.
7. Lock vehicle and ensure vehicle goes to sleep (Hazard light not illuminated after 7 minutes).
8. Check to see if the fault is now fixed.