

Service Bulletin

Bulletin No.: 19-NA-083

Date: April, 2019

TECHNICAL

Subject: Creaking Type Noise Around Front Strut Mounts When Steering Wheel is Turned Right or Left in Colder Weather

Brand:	Model:	Model Year:		Breakpoint:		Engine	Transmission:
		from	to	from	to	Engine:	1141151111551011.
Chevrolet	Impala	2014	2019				

Involved Region or Country	North America and N.A. Export Regions	
Condition	Some customers may comment on a creaking type noise heard from the front strut mounts when the steering wheel is turned right or left in colder weather.	
Cause	5316933	
	This condition may be caused by a gap between the bearing lower housing and top mount body.	
Correction	Replace both front strut mounts. Refer to Strut, Strut Component, or Spring Replacement in SI.	

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Parts Information

Causal Part	Description	Part Number	Qty
Х	MOUNT, FRT SUSP STRUT	84583352	2

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time	
8033791	Strut, Strut Component, or Spring Replacement - Both Sides	Use Published Labor Operation Time	

Version	1
Modified	Released April 17, 2019