



Service Bulletin

Bulletin No.: 19-NA-077

Date: April, 2019

INFORMATION

Subject: Start/Stop Performance, Hesitation From a Stop, Malfunction Indicator Lamp (MIL) Illuminated - DTC P0132 and/or P0138 Set

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2018	2019			All	All
GMC	Terrain	2018	2019				
Holden	Equinox	2018	2019				

Involved Region or Country	North America, N.A. Export Regions, Australia
Additional Options (RPOs)	
Condition	Some customers may comment on one or more of the following conditions: <ul style="list-style-type: none"> • Start/Stop performance • Hesitation from a stop • MIL illuminated and DTC P0132 and/or P0138 set.
Cause	The cause of the condition may be a software anomaly.
Correction	Refer to SI to diagnose DTCs, check Engine Control Module (ECM) calibration and reprogram the ECM to the most current level.

Service Procedure

Refer to SI to diagnose DTCs and reprogram ECM to the most current level. Refer to *Engine Control Module: Programming and Setup* in SI.

Note: This software enhancement will not correct the P0132 or P0138. Use SI to diagnose and repair these DTCs first and then update to the current level of software before returning the vehicle back to the customer.

Note: Engine Control Module Reprogramming may cause the Intelligent Battery Sensor (IBS) learnings to be lost which would cause the Start/Stop to not function until it resets. It takes a minimum of 4 hours shut down for the IBS sensor to re-learn.

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*2886238	Diagnose DTCs and reprogram ECM	0.3 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released April 18, 2019

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY
TECHNICIAN
CERTIFICATION