



## Preliminary Information

### PIC6333D Intermittent Blank or Flickering Driver Information Center (DIC)

#### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Envision	2017 - 2018	All	All	All	All
Buick	Regal	2017	All	All	All	All

Involved Region or Country	North America
Additional RPO's	UDD only (Instrument Panel Cluster)
Condition	Some customers may complain of an intermittent blank or flickering Driver Information Center (DIC) display. They may also note that this only seems to occur when playing songs via iHeart or Pandora.
Cause	This may be the result of an instrument panel software concern.

#### Correction:

**Note:** This PI applies to Instrument Panel Cluster RPO UDD only. If vehicle is not equipped with UDD follow normal diagnostics.

If this concern is reported, check for DTCs.

If DTCs are present, this PI does not apply and normal SI diagnosis should be followed.

If no DTCs are present, this is the only concern, and it occurs intermittently, do not replace any parts as engineering is currently evaluating the concern.

Once a solution is developed, a related bulletin will be released with repair instructions.

In the meantime, changing the station/source or waiting until the end of the song should recover the screen

#### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3480818	Check for DTCs and Evaluate Driver Information Center Operation	.3
<b>*This is a unique Labor Operation for Bulletin use only.</b>		

#### Version History

Version	5
Modified	5/15/2018 - Created on

06/01/2018 - Added Note this applies to RPO UDD only.  
09/10/18- Removed Acadia, Enclave and Traverse per Tamara Thomson,  
BQM 18-NA-266 Released  
10/04/2018 - Removed Canyon and Colorado per Troy Henigne, BQM and  
Included 18-NA-266.  
04/01/2019- Removed Cruze, Equinox, Impala and Malibu- included in 18-  
NA-266



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