



Audi

AUDI DEALER COMMUNICATION

Repair Available – Service Action 91V6 / Apple CarPlay Activation

This notice is for:

✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
✓ General Manager	✓ Parts Manager	✓ Technicians
✓ Sales Managers	✓ Service Advisor	

Date: May 09, 2019

Issue: In certain vehicles, the Apple CarPlay feature may not have been activated.

Repair:

- REPAIR AVAILABLE – May 10, 2019 – Activate Apple CarPlay feature
- See ELSA/ServiceNet for complete repair & claiming instructions
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.
- Campaign expiration date: December 31, 2021

Parts Department: Software update only; no parts needed.

Affected Vehicles

Country	Model Year	Vehicle	Vehicle Count
USA	2018	R8 SPYDER	105
		R8 COUPE	434
CANADA	2018	R8 SPYDER	15
		R8 COUPE	17

**Counts reflect overall recall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes:

- Schedule owner repairs immediately
- Owner mailing – May 2019

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.