

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
RE: <b>Recall Campaign Notification</b> <b>Model 906,907,447 (Sprinter and Metris), Model Years 2018-2019</b> <b>Vehicles without Final Inspection</b>	DATE: April 8, 2019

**IMPORTANT CAMPAIGN INFORMATION**



<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	<b>Vehicle Without Final Inspection</b>
<b>2019040009</b>	<b>VSX566ZP25</b>	
<p>This is to notify you of the <b>Recall Campaign</b> concerning the final vehicle inspection on approximately <b>7</b> MY18-19 Metris and Sprinter vehicles. The recall campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. All affected VINs are flagged as “Open” in VMI.</p>		
<b>Background</b>		
<b>Issue</b>	<p>Daimler AG (DAG), the manufacturer of Mercedes-Benz vans, has determined that certain VS30 Sprinter (platform 907), NCV3 Sprinter (platform 906) and VS20 Metris (platform 447) vehicles in the NAFTA market may not have had a final quality inspection after re-assembly. As a result, various rework steps may not have been carried out on the affected vehicles. Due to the non-completed final quality inspection, there is no documentation in relation to the completion of checks of safety-relevant parts or bolt connections. Accordingly, an increased risk of crash or injury cannot be ruled out.</p>	
<b>What We’re Doing</b>	<p>The affected vehicles will be returned to the dealer for a comprehensive inspection and, if necessary, corrective action.</p>	
<b>Parts</b>	<p><b>Parts are not necessary.</b></p>	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	<p>Model Year 2018-2019</p>	
<b>Vehicle Model</b>	<p>VS30 Sprinter (platform 907), NCV3 Sprinter (platform 906) and VS20 Metris (platform 447)</p>	
<b>Vehicle Populations</b>		
<b>Total Recall Population</b>	<p>7</p>	
<b>Dealer Inventory</b>	<p>3</p>	
<p><b>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new MY18-19 Metris and Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</b></p> <p style="text-align: center;"><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new MY18-19 Metris and Sprinter vehicles covered by this notification until the vehicle has been repaired.</b></p>		
<b>Next Steps/Notes</b>		
<b>Customer Notification Timeline</b>	<p>An owner notification letter will be mailed in early April, 2019.</p>	
<b>AOMS/SOMS</b>	<p>AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.</p>	
<b>Rental Fleet Partners</b>	<p>This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.</p>	
<p>While we regret any inconvenience this may cause, DVUSA is determined to maintain a high level of vehicle quality and customer satisfaction.</p>		

