

Field campaign

Topic	Front air spring dampers (SC19/05)
Market area	Hongkong-Macau (5HK),Russische Föderation (5RU),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2054470/1
Campaign number	EB19
Note	
Type	
US code	

Vehicle data

Bentayga

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2019	E		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SJA	AM2	ZV	5	K	C	026633	026633		
SJA	AM2	ZV	X	K	C	026630	026630		
SJA	AM2	ZV	7	K	C	026634	026634		
SJA	AL1	4V	8	K	C	026677	026677		
SJA	AF1	4V	0	K	C	026700	026700		

Documents

Document name
master.xml



Notes

▪ Repair instructions

Technical background

On all affected Bentayga vehicles of a certain production period the front air spring damper bellows can become displaced.

Remedy

On all affected Bentayga vehicles both front air spring dampers must be replaced.

Customer notification

Customers do not need to be informed directly of this campaign. The campaign must be carried out before delivery to the customer.

Warranty accounting instructions

Warranty type 710 or 790

Damage service number EB19

Damage code 00 66

Replace two front air spring dampers

Labour operation code	43315650
Time	40 TU

Remove and reinstall two front air spring dampers

Labour operation code	43312000
Time	340 TU

Genuine parts

The required parts will be sent directly to the affected retailers by Bentley Motors Limited.

All parts must be returned using the standard parts returns process, under the 'Description of fault' section enter the campaign number.

Return to the following address:

Mark Morris

Quality Technical Parts Return

Bentley Parts and Accessories

Unit 12

Orion Park

University Way

Crewe

Cheshire

CW1 6NG

Parts supply

Part number	Description	Quantity
4M0616 039 AH	Front air spring damper	2
N102 722 02	Bolt	2
N101 064 02	Nut	2
N107 884 01	Bolt	6
N107 847 02	Bolt	2
WHT 001 987	Nut	2

The above items are for reference only. **Do not** order these parts, they will be sent directly to the affected retailers.

Parts despatch control

Repair instructions

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On all affected Bentleyga vehicles of a certain production period the front air spring damper bellows can become displaced.

Check

If the vehicle is not already listed as repaired in the 'Repair history' section of ElsaPro, check for the presence of the campaign 'identification' marks. In the event that the campaign has not been applied, please carry out the required work in accordance with these instructions.

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Work

On all affected vehicles **both** front air spring dampers must be replaced.

Replace both front air spring dampers according to the repair manual.

Running gear → **Rep. Gr. 40 Front Suspension, drive shafts** → **Front suspension (SUV)** → **Front air spring damper – To remove and refit**

Identification

On completion apply a blue campaign completion mark to each of the front dampers (see Figure 1). The presence of the blue identification marks confirms campaign completion.



Figure 1