



SI B51 16 19
Body Equipment

April 2019
Technical Service

OUTER DOOR HANDLE LOOSE

MODEL

I01 (I3)			
----------	--	--	--

SITUATION

One or both front outer door handles are loose.

CAUSE

Improper tightening torque during vehicle production.

CORRECTION

Adjust and re-tighten the mounting nut of the affected front door handle.

PROCEDURE

For the affected door handle(s);

1. Adjust and retighten the affected front door handle(s) following the adjustment instructions contained in repair instructions **REP 51 21 170 "Install and remove/replace front left or right outside door handle"**.

PARTS INFORMATION

No parts are required.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	5121053700	Outside door handle, front door (including support/outside door handle electronics) loose
---------------------	-------------------	--

One door handle is loose

Labor Operation:	Labor Allowance:	Description:
51 21 170	Refer to AIR	Removing and installing/replacing the outside door handle at the front left or right (Main Work)
Or:		
51 21 770	Refer to AIR	Removing and installing/replacing the outside door handle at the front left or right (Plus Work)

If you are using a Main labor code for another repair, use the Plus code labor operation 51 21 770 instead of 51 21 170.

Or, if:

Labor Operation:	Labor Allowance:	Description:
51 21 190	Refer to AIR	Removing and installing/replacing both external door handles, front (Main Work)
Or:		
51 21 790	Refer to AIR	Removing and installing/replacing both external door handles, front (Plus Work)

If you are using a Main labor code for another repair, use the Plus code labor operation 51 21 790 instead of 51 21 190.

Refer to AIR for the corresponding flat rate unit (FRU) allowances.

[Copyright ©2019 BMW of North America, Inc.]